

The City of New Orleans Health Department Mitchell J. Landrieu, Mayor Dr. Karen DeSalvo, Health Commissioner



A message from Dr. Karen Bollinger DeSalvo, Health Commissioner for the City of New Orleans:

In keeping with Mayor Landrieu's commitment to improve the quality of life for the citizens of New Orleans, the Mayor and I are pleased to present this Behavioral Health Resource Guide. Mental health and substance abuse are significant public health challenges in our City. While we know that we have more work to do to reduce the burden and fill important gaps in services, we can start with providing information about current resources available while we build and improve access for these services.

This guide provides a comprehensive inventory of all behavioral health resources, including important programs, clinics offered by area provider and organizations from the public and private sector. We have also included resources to assist with access to these services such as information on public funding options, websites with more information, and housing and supportive services throughout New Orleans.

The City worked in collaboration with the Substance Abuse and Mental Health Services Administration (SAMHSA) and President Obama's Strong Cities, Strong Communities (SC2) Initiative to compile this guide. We appreciate their technical guidance and dedication to improving the health and lives of our residents. We were also aided by our partners in the local community who helped ensure that the guide was accurate and complete.

As a city, we can improve the health of our population, and our aim is to ensure delivery of affordable, quality healthcare services for all residents. We invite you to use this valuable information to help enhance your health knowledge of available behavioral health resources and make informed choices about health and health care.

Sincerely,

Dr. Karen Bollinger DeSalvo

Health Commissioner, City of New Orleans

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KEY FOR CHILD/YOUTH, ADULT, FAMILIES

Note: This guide is intended to assist individuals in accessing services provided by agencies in the community. If you have private insurance, please check with your insurance agency's provider listing to ensure you are accessing care covered under your insurance plan.

Child/Youth Adult



CRISIS SERVICES

Metropolitan Human Services District- Crisis Unit

Contact Number: (504) 568-3130

The Metropolitan Human Services District (MHSD) provides urgent access to clinical services for individuals in mental health or substance abuse related crises. The MHSD Crisis Line includes 24-hour / 7 days a week crisis triage over the telephone. Access to trained mental health professionals is open to everyone in the community.

The MHSD Crisis Response Team can respond to crisis situations throughout Orleans Parish. The Crisis Response Team can be accessed through the MHSD Crisis Line.

The MHSD Crisis Stabilization Unit provides services for individuals undergoing behavioral health crises including access to 5 respite beds for men and women. This service is scheduled to begin in the first quarter of 2012.

Jefferson Parish Human Services Authority

Contact Number: (504) 832-5123 – after hours crisis services

Community Support provides 24-hour mobile crisis intervention for children and adults with mental illness, an addictive disorder, and/or a developmental disability. The Mobile Crisis Team is dispatched in emergency situations for individuals living in Jefferson Parish. The Mobile Crisis Team provides emotional support, in-home stabilization, referrals to ongoing support programs, and follow up to assure continuity of care. Call (504) 349-8833 for detailed information about JPHSA services, supports and eligibility criteria.

New Orleans 911 Services

Contact Number: 911

NOPD 911 services are part of the crisis network in Orleans Parish. Dispatchers are trained to recognize and handle crisis calls involving individuals with mental health and substance abuse issues. Calls involving behavioral health issues or violent individuals are transferred to the NOPD Crisis Unit.

NOPD Mobile Crisis Unit

Contact Number: 911

The NOPD mobile crisis unit assists in identifying and providing the appropriate treatment for individuals who will benefit from mental health interventions in lieu of criminal incarceration. The NOPD Crisis Unit also transports individuals to the emergency room if necessary. The NOPD mobile crisis unit is comprised of trained Crisis Technician volunteers and a NOPD officer who respond to calls between 8:00 AM and 12:00 AM every day. During off hours, the MHSD Crisis Team can be accessed through the number listed above.

Interim LSU Hospital (University Hospital) – Mental Health Emergency Room Extension (MHERE)

2021 Perdido Street New Orleans, LA 70112 Main Hospital Information: 504-903-3000

The MHERE provides a specifically designated area of the Emergency Department for evaluating and treating a person in crisis. The MHERE provides the opportunity for rapid stabilization in a safe, quiet environment, increasing the client's ability to recognize and deal with the situations that may result in crises and increasing and improving their network of community and natural supports. All patients receive a Medical Screening Exam and appropriate medical evaluation.

MHERE services include: crisis stabilization, crisis risk assessment, nursing assessments, psychiatric observation and evaluation, behavioral health co-occurring evaluations, emergency medication, crisis support and counseling, information, liaison, advocacy consultation, and linkage to other crisis and community services. Unit staff can make involuntary commitment decisions. The mix and frequency of services is based on each individual's crisis assessment and treatment needs.

Access to MHERE services is through the hospital's Emergency Room. Patients cannot be referred to the MHERE directly.

New Orleans Forensic Center – New Orleans Coroner's Office

Contact Number: (504) 658-9660

The New Orleans Forensic Center is operated through the New Orleans Coroner's Office and is responsible for evaluating individuals with mental illness and/or substance abuse who are dangerous to themselves, dangerous to others, or gravely disabled for Orders of Protective Custody (OPC) or involuntary psychiatric commitment. The New Orleans Forensic Center can facilitate psychiatric evaluations in an emergency.

211- Cope Line- Via Link

Contact: (504) 269-COPE or (800) 749-COPE or 211

The Cope Line counselors provide counseling over the phone, and help individuals find health or human services in the community. Counselors can locate and refer callers to personal and family crisis assistance, housing resources, mental health services, utility and rental assistance, food banks, medical care, disaster-related services, job training services, elder and child care, legal services, disability assistance, and more. The Cope Line's counselors are also trained in suicide prevention and crisis counseling. 2-1-1 is free and services are available 24-hours a day / 7 days a week.

Family Service of Greater New Orleans- Child and Adolescent Response Team (CART)

Contact: (1-800) 248-1152

The Office of Mental Health has developed a new crisis response service – CART (Child Adolescent Response Team). The mission of the program is to provide crisis counseling and intervention to children, youth, and their immediate family. CART assists the family in the stabilization of their crisis and provides the family with advocacy, referrals, and support.

Note: All major hospitals provide behavioral health crisis services through the Emergency Room.

DETOXIFICATION SERVICES

Detoxification services can be accessed through the community providers listed below. Individuals in need of detoxification services can contact the agencies listed below directly or contact Metropolitan Human Services District at (504) 568-3130.

INPATIENT DETOXIFICATION SERVICES:

Medical Center of Louisiana Acute Medical Detox Unit

2021 Perdido Street | New Orleans, LA 70112

Phone: (504) 903-3477

www.new.dhh.louisiana.gov/index.cfm/directory/detail/76

Odyssey House- Medically Assisted Detoxification

1125 North Tonti Street | New Orleans, LA 70119

Phone: (504) 821-9211

www.ohlinc.org

River Oaks Hospital - Inpatient Detoxification

1525 River Oaks Road | West Jefferson, LA 70123

Phone: (504) 734-1740 x 207 www.riveroakshospital.com

OUTPATIENT DETOXIFICATION SERVICES:

Addiction Recovery Resources, Inc- Ambulatory Detoxification Program

4836 Wabash Street | Metairie, LA 70001

Phone: (504) 780-2766

www.arrno.org

Addictions Counseling and Educational Resources (ACER)

2238 First Street | Slidell, LA 70458

Phone: (504) 941-7580 www.acercanhelp.com

DRD New Orleans Medical Clinic- Methadone Maintenance

417 South Johnson Street | New Orleans, LA 70112

Phone: (504) 524-7205 www.bhgrecovery.com

New Orleans Narcotics Treatment Center – Methadone Clinic

7606 Westbank Expressway | Marrero, LA 70072

Phone: (504) 347-1120

Townsend

3600 Prytania Street Ste. 72 | New Orleans, LA 70115

Phone: (504) 897-5144 www.townsendla.com

MEDICAID

For additional information regarding the Louisiana Behavioral Health Partnership and the Statewide Management Organization consult the Department of Health and Hospitals website at: http://new.dhh.louisiana.gov/

In Louisiana, you qualify to receive Medicaid if you:

- Receive Supplemental Security Income (SSI) from the Social Security Administration (SSA)
- Get financial help from the Office of Family Support (OFS) through the Family Independence Temporary Assistance Program (FITAP).
 - Website: www.dss.state.la.us/index.cfm?md=pagebuilder&tmp=home&pid=139

You may also qualify for Medicaid coverage if you:

- Are disabled according to the Social Security Administration's definition
- Have corrected vision no better than 20/200
- Are a low-income parent of children under age 19
- Are a child under age 19
- Are pregnant
- Have no insurance and need treatment for breast and/or cervical cancer
- Receive Medicare coverage and are low-income

How do I apply for Medicaid?

There are several ways you can apply for Medicaid or get more information:

1. Apply or renew coverage for any Medicaid program by visiting the Louisiana Medicaid Online Application Center.

Once you submit the online application, it is sent immediately to the Medicaid office for processing, and there is no delay for mailing or faxing a paper form.

Website: bhsfweb.dhh.louisiana.gov/OnlineServices

- 2. Call the Medicaid hotline toll free at 1.888.342.6207 for help applying.
- 3. Contact any Medicaid application center statewide.

Website: new.dhh.louisiana.gov/index.cfm/page/262

4. Download and print an application for any Medicaid program and then mail or fax it to Medicaid at:

Mailing: P.O. Box 91278 Baton Rouge, LA 70821-9278 Fax: (1-877) 523-2987

GREATER NEW ORLEANS COMMUNITY HEALTH CONNECTION (GNOCHC)

NOTE: This information has been obtained directly from the Louisiana Department of Health and Hospitals GNOCHC Application.

The Medicaid waiver, referred to as the Greater New Orleans Community Health Connection—or GNOCHC—will cover many Louisiana patients' primary care visits at no out of pocket cost.

Who is eligible?

People eligible for GNOCHC must meet the following criteria:

- 19-64 years of age
- Live in Orleans, Jefferson, Plaquemines or St. Bernard Parish
- 200% below the poverty line (Income Limits through March 31, 2011: <u>Family of 1</u>, \$451 weekly income, \$1,805 monthly income; <u>Family of 4</u>, \$918 weekly income, \$3,675 monthly income; <u>Family of 8</u>, \$1,542 weekly income, \$6,169 monthly income)
- Uninsured for the past 6 months
- U.S. citizenship or permanent residency

NOTE: You must meet ALL criteria in order to be eligible

To apply, you MUST provide:

- Proof of income (Copy of most recent W2, Filed tax forms, Most recent pay stubs, Unemployment award letter, Social Security/Disability award letter, Food stamp award letter)
- Government issued photo ID if current address is not on ID, a utility bill must be provided.
- Birth certificate or US permanent residency card

What does this mean?

Those eligible for the waiver will pay for services at the clinic—there will be no charge. This includes both costs and vaccines.

What if a patient is not eligible?

If a patient does not meet the eligibility criteria, they will be charged the Sliding Scale fee rate that is currently in place. We are unable to accept stated incomes or notarized letters for fulfilling the Waiver eligibility criteria.

For more information contact:

Greater New Orleans Community Health Connection (GNOCHC)

www.Medicaid.DHH.Louisiana.gov (888) 342-6207

STATE CONTACT INFORMATION

DEPARTMENT OF HEALTH AND HOSPITALS — LOUISIANA BEHAVIORAL HEALTH PARTNERSHIP (LBHP)

www.obh.dhh.la.gov

Joseph E. Comaty, PhD, M.P.

LBHP/Magellan Health Services Contract Administrator

Phone: (225) 342-2540 Email: joseph.comaty@la.gov

Jessica L. Brown, PhD

LBHP/Magellan Health Services Contract Administrator

Phone: (225) 342-2540 Email: jessica.brown@la.gov

MAGELLAN HEALTH SERVICES, INC.

The Louisiana Behavioral Health Partnership (LBHP) and the Coordinated System of Care (CSoC) will be managed by Magellan Health Services.

Deborah A. Happ

Magellan Health Services/LBHP Contract Administrator

E-mail: dahapp@MagellanHealth.com

Magellan Health Services Provider Services information: www.MagellanHealth.com

Phone: (1-800) 788-4005

E-mail: LAProviderQuestions@MagellanHealth.com

CITY CONTACT INFORMATION

CITY OF NEW ORLEANS HEALTH DEPARTMENT

Health, Human Services & Wellness

Phone: (504) 658-2500

www.nola.gov

HOTLINES

AGENCY	SERVICES	PHONE NUMBER
24/7 Drug and Alcohol Rehab Referral Service	Private, High End Facility Referrals	(1-800) 521-7128
Al-ateen	Counseling for Young Persons who are Friends or Family of a Drug or Alcohol Abuser	(1-800) 352-9996
Alcohol Abuse and Crisis Intervention	Referrals for Alcohol Abuse Treatment	(1-800) 234-0246
Alcohol and Drug Abuse Helpline and Treatment	Referrals for Substance Abuse Treatment	(1-800) 234-0420
Alcohol Hotline Support & Information	Counseling and Referrals for Alcohol Addiction Treatment	(1-800) 331-2900
Boys Town National Hotline	Referrals for Substance Abuse Treatment	(1-800) 448-3000
Childhelp USA	Crisis Intervention, Referrals and Support Services for Victims of Child Abuse	(1-800) 422-4453
Cope Line by Via Link	Information & Social Services for Persons in Crisis including Counseling, Referrals and Connecting to Community Resources	(504) 269-2673 or (1-800) 749-2673 or 211
Louisiana Gambling Helpline	Referrals for Individuals with Gambling Problems	(1-877) 770-STOP
Kidline	Crisis Intervention, Referrals and Support Services for Victims of Child Abuse	(225) 925-9520
Louisiana Domestic Violence Hotline	Crisis Intervention, Information and Referrals for Victims of Domestic Violence	(1-888) 411-1333
Louisiana Office for Addictive Disorders	Referrals for Substance Abuse Treatment	(1-877) 664-2248
Louisiana State University Health Sciences Center Victims Assistance Program	Referrals for Mental Health Treatment for Persons Exposed to Violence	(504) 568-8772
Louisiana Tobacco Quitline	Smoking Cessation, Counseling, Web Based Smoking Cessation Application/Tool, Referrals	(1-800) 784-8669

National Cocaine Hotline	Referrals for Cocaine Addiction Treatment	(1-800) 262-2463
National Domestic Violence Hotline	Crisis Intervention, Information and Referrals for Victims of Domestic Violence	(1-800) 799-7233
National Drug Information Treatment and Referral Hotline	Referrals for Substance Abuse Treatment	(1-800) 662-4357
National Suicide Prevention Hotline	24 Hour Hotline for Counseling and Support	(1-800) 273-8255 (English & Spanish); (1-888) 628-9454 (Spanish); (1-800) 799-4889
NO/AIDS Task Force	Counseling for Persons Affected by HIV	(504) 821-6050
River Oaks Hospital Trauma Stabilization Program Hotline	Emergency Counseling, Referrals, Talk Line	(1-800) 366-1740
The Alcohol & Drug Addiction Resource Center	Referrals for Substance Abuse Treatment	(1-800) 390-4056
Youth Link	Emergency Counseling, Referrals, Talk Line	(504) 895-2550

METROPOLITAN HUMAN SERVICES DISTRICT

1010 Common Street Ste. 600 New Orleans, LA 70112 **Phone:** (504) 568-3130 www.mhsdla.org

Metropolitan Human Services District (MHSD) provides outpatient treatment services through its Behavioral Health Clinics and referrals to community providers. Adults who have a serious and persistent mental illness and live in Orleans, St. Bernard or Plaguemines parishes may qualify for the following services:

- Psychiatric evaluation and treatment
- Medication management
- Intensive Case Management
- Assertive Community Treatment (ACT)
- Forensic Assertive Community Treatment (FACT)
- Transitional Housing
- Targeted Case Management
- Consumer Care Funds
- Pharmacy Assistance Program
- Crisis Response
- Drug Screening and Evaluation
- Intensive Outpatient Treatment
- Gambling Treatment
- Substance Abuse Residential Treatment Services
- Medically Assisted Detoxification
- Medication Management
- Peer Support Wellness Recovery Action Plan Groups
- Prevention

CLINIC NAME

- Services for Pregnant Women
- Services for the Developmentally Disabled

To be referred to any MHSD services and for other referrals please call (504) 568-3130.

The information for MHSD Clinics is listed below; some services may not be available at all clinics. Please call for information about all available services.

ADDRESS

Central City Behavioral Health Center 2221 Phillip St New Orleans, LA 70113

Chartres Pontchartrain Behavioral Health Center 719 Elysian Fields Ave New Orleans, LA 70117

Algiers-Fischer Behavioral Health Center 4422 General Meyer Ave Ste. 203, New Orleans, LA 70131

New Orleans East Behavioral Health Center 5640 Read Blvd Ste. 810, New Orleans, LA 70127

Plaquemines Behavioral Health Center 103 Avenue A, Belle Chase, LA 70037

St. Bernard Behavioral Health Center 7407 St. Bernard Hwy Ste. A, Arabi, LA 70032

MHSC Behavioral Health Court Center 2601 Tulane Ave 8th Fl., New Orleans, LA 70119

Note: Clinic services are mobile in St. Bernard (Violet) and Plaquemines (Port Sulphur, Bootheville).

JEFFERSON PARISH HUMAN SERVICES AUTHORITY

Administrative Offices: 3300 West Esplanade Ave Ste. 213

Metairie, LA 70002

Phone: (504) 349-8833 (West Bank) or (504) 838-5257 (East Bank)

www.jphsa.org

The mission of Jefferson Parish Human Services Authority is to minimize the existence and disabling effects of mental illness, substance abuse, and developmental disabilities and to maximize opportunities for individuals and families affected by those conditions to achieve a better quality of life and to participate more fully within our community. Services include:

- Access to Services- Single Point of Entry
- Psychiatric Evaluation
- Psychiatric Medication Management
- Individual and Group Therapy
- Intensive Outpatient Treatment for Substance Abuse
- Outpatient Treatment for Compulsive Gambling
- Crisis Intervention
- Referral to Inpatient Programs
- Referral for Detoxification
- Drug Screens
- Support Groups
- Adult Community Support Services
- Crisis Intervention
- Medicaid Enrollment
- Permanent Supportive Housing
- Child/Adolescent Behavioral Health Services Serving Infants, Children, and Adolescents with Mental Health, Substance Abuse, and Prevention Needs
- Services available to individuals who meet Louisiana State eligibility requirements for developmental disabilities

Call **(504) 349-8833** for detailed information about JPHSA services, supports and eligibility criteria. Jefferson Parish citizens in crisis directly impacted by mental illness, an addictive disorder and/or developmental disabilities can call (504) 832-5123 for after-hours crisis services (nights, weekends and holidays).

JPHSA LOCATIONS

CONTACT NUMBER

West Bank Adult/Child & Family Services Center and Compulsive Gambling Treatment Program 5001 West Bank Expy Marrero, LA 70072

East Bank Adult/Child & Family Services Center and Compulsive Gambling Treatment Program 2400 Edenborn Ave Metairie, LA 70001

Adult Community Support

2121 Ridgelake Ave Ste. 101, Metairie, LA 70001

COMMUNITY BASED SERVICE PROVIDERS

AGENCY	SERVICES	POPULATION	FEES	CONTACT
-	MENTAL HEA	ALTH PROV	IDERS	
Acceptable Health Services	Mental Health Rehabilitation, Individual Counseling, Group Counseling, Family Counseling, Family Intervention Services, Medication Management, In-School Counseling	Children, Youth, Adults Language: English, Spanish	Medicaid Only Medicaid Accepted: Yes	5640 Read Blvd, Ste. 740 New Orleans, LA 70127 Phone: (504) 245-2440 Fax: (504) 245-4284
American Active Rehab Inc.	Mental Health Rehabilitation, Medication Management, Individual Counseling, Group Therapy, Family Therapy	Children, Youth; Court-Mandated Language: English	Medicaid Only Medicaid Accepted: Yes	401 Whitney Ave Gretna, LA 70056 Phone: (504) 263-1403 Fax: (504) 263-1423
Assurance Care Provider	Mental Health Rehabilitation, Counseling, Anger Management, Skills Training, Medication Management, Community Support	Children, Youth, Adults Language: English	Medicaid Only Medicaid Accepted: Yes	300 Clay St Kenner, LA 70062 Phone: (504) 472-0068 Fax: (504) 472-0078
Beacon Behavioral Health	Partial Hospitalization Program, Individual Therapy, Group Therapy, Medication Management, Re-Hospitalization Prevention Setting: Community Based and Inpatient Services	Children, Youth, Adults Language: Accommodations as Needed	Medicare, Medicaid, Sliding Fee Scale Medicaid Accepted : Yes	3200 Ridgelake Dr, Ste. 100 Metairie, LA 70002 Phone: (504) 581-4333 Fax: (504) 581-2412 Website: beaconbh. com.kntrl2.com/home
Boat People SOS	Community Services, Psycho-Educational Groups	Vietnamese Immigrants Language: English, Vietnamese	Medicaid Accepted: No	113 LaPalco Blvd, Ste. 110 Gretna, LA 70056 Phone: (504) 433-8668 Fax: (504) 433-8669
Center for Hope Children and Family Services	Mental Health Rehabilitation, Individual Counseling, Family Counseling, Group Counseling, Psychosocial Skill Training, Medication Management, Crisis Intervention	Children, Youth, Adults Language: English	Medicaid Only Medicaid Accepted: Yes	5360 Crowder Blvd, Ste. 208 New Orleans, LA 70127 Phone: (504) 241-6006 Fax: (504) 241-6007
Children's Bureau	Individual Counseling for Children Affected by Trauma, Loss or Disaster, Infant Mental Health, Family Counseling, Group Counseling, Mental Health Rehabilitation	Children, Youth Language: English	Medicaid Only Medicaid Accepted: Yes	2626 Canal St, Ste. 201 New Orleans, LA 70119 Phone: (504) 525-2366 Afterhours Cope Line: (504) 269-2673 Fax: (504) 525-7525 Website: childrens- bureau.com
Counseling Solutions Organization: Catholic Charities Archdiocese of New Orleans	Individual Mental Health Counseling	Adults, Adult Couples, Adult Families Language: English	Private Insurance, Employee Assistance Programs, Sliding Fee Scale Medicaid Accepted: No	921 Aris Ave Metairie, LA 70005 Phone: (504) 835-5007 Fax: (504) 835-5018 Website: ccano.org

Early Childhood Support Services	Evaluation, Counseling, Medicine Management, Community Support, Service Coordination	Children (0-5), Families Language: English	Free Medicaid Accepted: Yes	3801 Canal St, Ste. 211 New Orleans, LA 70119 Phone: (504) 483-1821 Fax: (504) 483-1822 Website: ecssla.org
Eden Healthcare Services	Assessment, Individual Counseling, Medication Management, Mental Health Rehabilitation	Children, Youth, Adults Language: English	Medicaid Only Medicaid Accepted: Yes	1010 Calhoun St, Ste. 2410 New Orleans, LA 70112 Phone: (504) 523-9444 Fax: (504) 523-9445 Website: edenhealthcare services.net
Ekems Healthcare, Inc.	Mental Health Rehabilitation, Medication Management, Assessment, Reassessment, Community Support, Group Counseling, Individual Counseling, Family Counseling	Children, Youth, Adults Language : English	Medicaid Only Medicaid Accepted: Yes	8470 Morrison Rd, Ste. A New Orleans, LA 70127 Phone: (504) 248-1581 Fax: (504) 248-1583
Enhanced Destiny Services	Mental Health Rehabilitation, Medication Management, Education, Individual and Group Counseling, Community Support	Children, Youth, Adults Language: English	Medicaid Only Medicaid Accepted: Yes	2740 Iberville St New Orleans, LA 70119 Phone: (504) 821-8184 Fax: (504) 821-8185 Website: enhanceddestiny services.org
Family Resource Center Organization- Volunteers of America	Case Management, Group Counseling, Individual Counseling, Sexual Abuse Counseling	Foster/Adopted Children and Families Language: English	Sliding Fee Scale Medicaid Accepted: Yes	3939 N. Causeway Blvd Ste. 101 Metairie, LA 70002 Phone: (504) 836-8700 Fax: (504) 836-6886 Website: voagno.org/Services/ Children-Youth- Families/Family- Resource-Center
Family Service of Greater New Orleans- East Jefferson	Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy	Adults Language: English	Sliding Fee Scale, Free for children 6-18 years Medicaid Accepted: No	201 Evans Rd Building 3, Ste. 311 Harahan, LA 70123 Phone: (504) 733-4031 Fax: (504) 733-4033 Website: fsgno.org
Family Service of Greater New Orleans- Main Office	12-24 Week DUI Program, Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy	Adults Language: English	Sliding Fee Scale, Free for children 6-18 Medicaid Accepted: No	2515 Canal St, Ste. 201 New Orleans, LA 70119 Phone: (504) 271-3781 Fax: (504) 271-3793 Website: fsgno.org

Family Service of Greater New Orleans- St. Bernard	Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy	Adults Language: English	Sliding Fee Scale, Free for children 6-18 Medicaid Accepted: No	8354 Lafitte Ct Chalmette, LA 70043 Phone: (504) 822-0800 Fax: (504) 822-0831 Website: fsgno.org
Family Services of Greater New Orleans- Westbank	Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy	Children, Youth, Adults Language : English	Sliding Fee Scale, Free for children 6-18 Medicaid Accepted: No	1799 Stumpf Blvd Ste. 3B, Bldg 5 Gretna, LA 70056 Phone:(504) 361-0926 Fax: (504) 367-3216 Website: fsgno.org
Guidance Center - Jefferson Hwy	Individual and Group Counseling, Crisis Management, Community Support, Psychiatric Services Setting : Community-Based Services and Home visits	Children, Youth, Adults Language: English, Spanish	Sliding Fee Scale Medicaid Accepted: Yes	3805 Jefferson Hwy Jefferson, LA 70121 Phone: (504) 833-1180 Fax: (504) 833-1179 Website: guidance-center.com
Guidance Center - St. Claude	Individual and Group Counseling, Crisis Management, Community Support, Psychiatric Services Setting : Community-Based Services and Home visits	Children, Youth, Adults Language: English, Spanish	Sliding Fee Scale Medicaid Accepted: Yes	3218 St Claude Ave New Orleans, LA 70117 Phone: (504) 948-6880 Fax: (504) 948-6885 Website: guidance-center.com
Integrated Family Services	Mental Health Rehabilitation, Individual and Family Counseling, Crisis Intervention, Psychosocial Skills Teaching	Children, Youth Language : English	Medicaid Only Medicaid Accepted: Yes	2714 Canal St, Ste. 314 New Orleans, LA 70119 Phone: (504) 822-4333 Fax: (504) 822-4339
Jewish Family Service	Social Services, Counseling, Suicide Prevention Life Line, Support Groups, Adoption Counseling, Case Management, Financial Resources, Elder Care Services	Children, Youth, Adults, Families Language: English	Sliding Fee Scale Medicaid Accepted: No	3330 West Esplanade Ave, Ste. 600 Metairie, LA 70002 Phone: (504) 831-8475 Fax: (504) 831-1130 Website: jfsneworleans.org
Kingsley House	Individual Counseling, Family Counseling, Grief/Loss Counseling, Anger Management, Life Management, Support Groups	Children, Youth, Adults, Families Language: English, Vietnamese	Free Medicaid Accepted: No	1600 Constance St. New Orleans, LA 70130 Phone: (504) 523-6221 Fax: (504) 523-4450 Website: kingsleyhouse.org
Louisiana Office of Public Health Maternal and Child Health Program	Counseling for Infant Mental Health	Infants and Mothers; Mothers must be less than 28 weeks pregnant when starting the program Language: English	Free Medicaid Accepted : No	1450 Poydras St New Orleans, LA 70112 Phone: (504) 568-3(504) Fax: (504) 568-3503 Website: dhh.louisiana. gov/offices/?id=267

Louisiana Youth Enhanced Services	Individual Counseling, Community Support Setting: Community, School	Children, Youth, Families Language: English,	Medicaid Only Medicaid Accepted: Yes	3801 Canal St, Ste. 313 New Orleans, LA 70019 Phone: (504) 483-7240
	and Home Based Services	Spanish		Fax: (504) 483-7264 Website: new.dhh.louisiana.gov
LSUHSC Orleans Parish Permanency Infant and Preschool Placement Program	Psychiatric Assessment, Developmental Assesment, Family Reunification, Child Placement	Children (0-5) in the Foster Care System, Families Language: English	Free Medicaid Accepted: No	LSUHSC, Dept. of Psychiatry, 1542 Tulane Ave New Orleans, LA 70112 Phone: (504) 458-0906 Fax: (504) 568-6006
Mercy Family Center - Algiers Organization: Sisters of Mercy Ministries d/b/a Mercy Family Center	Psychological Testing, Individual Counseling, Medication Management, Medication Therapy	Children, Youth, Adults Language : English, Spanish	Private Insurance, Medicaid, Sliding Fee Scale Medicaid Accepted: Yes	3221 Behrman Place, Ste. 105 New Orleans, LA 70114 Phone: (504) 376-2590 Fax: (504) 376-2591 Website: www. mercyfamilycenter.com
Mercy Family Center - Metairie Organization: Sisters of Mercy Ministries d/b/a Mercy Family Center	Psychological Testing, Individual Counseling, Medication Management	Children, Youth, Adults Language : English, Spanish	Private Insurance, Medicaid, Sliding Fee Scale Medicaid Accepted: Yes	110 Veterans Memorial Blvd, Ste. 425 Metairie, LA 70005 Phone: (504) 838-8283 Fax: (504) 838-9799 Website: www. mercyfamilycenter.com
Milestones Mental Health Agency	Mental Health Rehabilitation, Individual Counseling, Parent/Family Counseling, Individual Skills Training, 24/7 Crisis Intervention Services, Community Support, Medication Management	Children, Youth with Severe Mental Illness Language: English	Medicaid Only Medicaid Accepted: Yes	4919 Canal St, Ste. 203 New Orleans, LA 70119 Phone: (504) 269-0234 Fax: (504) 269-0206 Website: milestonesmha. homestead.com
National Alliance on Mental Illness	Day Treatment Program, Group and Individual Counseling, Psychosocial Skills Training, Community Support, Medication Management, Housing Program, Drop-in Center for Socialization	Adults Language : English, Spanish	Free Medicaid Accepted: No	1538 Louisiana Ave New Orleans, LA 70115 Phone: (504) 896-2345 Fax: (504) 896-2240 Website: namineworleans.org
A Nunez Group Home	Residential Group Home Treatment for Chronically Mentally Ill- including Vocational, Resource Management, Independent Living Skill Building Programs Setting: Residential	Adults Language : English	Low or No Cost Medicaid Accepted: Yes-Must Also be Eligible for Medicare	733 Nunez St New Orleans, LA Phone: (504) 366-6259, 366-1828 office Website: crossroadsla.com
River of Hope Mental Health Resource Center	Counseling, Referrals, Community Support , Outreach	Children, Youth, Adults, Families Language : English	Free Medicaid Accepted: No	1600 Alvar St New Orleans, LA Phone: (504) 296-7591 Website: headwatersrelief.org

RTC Providers, Inc.	Mental Health Rehabilitation, Medication Management, In- Home Counseling, In-School Counseling, Family Counseling	Children, Youth, Adults, Families Language : English	Medicaid Only Medicaid Accepted: Yes	330 N Jefferson Davis Pkwy New Orleans, LA 70119 Phone: (504) 483-0415 Fax: (504) 483-0416 Website: rtcproviders.com
Seasons Grief and Loss Center	Bereavement and Mental Health Counseling	Children, Youth, Adults Language: English	Private Insurance Medicaid Accepted: No	654 Brockenbraugh Ct Metairie, LA 70005 Phone: (504) 834-5957 Website: seasonsgriefcenter.org
Thomas E. Chambers Counseling and Training Center Organization: Our Lady of Holy Cross College	Marriage and Family Counseling, Individual Counseling, Play Therapy for Children	Children, Youth, Adults Language: English	\$15 Medicaid Accepted : No	4123 Woodland Dr New Orleans, LA 70131 Phone: (504) 398-2168 Fax: (504) 398-2115 Website: olhcc.edu/x1785.xml
Trinity Counseling and Training Center	Individual, Group, Couple, and Family Counseling	Children, Youth, Adults Language : English	Sliding Fee Scale Medicaid Accepted: No	2108 Coliseum St New Orleans, LA 70130 Phone: (504) 522-7557 Fax: (504) 522-7557 Website: trinitycounselingnola.org
Vietnamese American Young Leaders Association	Psycho-Educational Groups, Resource Linkage	Vietnamese Youth Language: English, Vietnamese	Free Medicaid Accepted: No	4646 Michoud Blvd Ste. D2, New Orleans, LA 70129 Phone: (504) 235-6000 Fax: (504) 235-6000 Website: vayla-no.org

MENTAL HEALTH & SUBSTANCE ABUSE PROVIDERS

Alternate Choices, Inc	Substance Abuse Classes, Anger Management Classes, Individual Counseling, Family Counseling, Intensive Outpatient Program, Post Trauma Intervention and Treatment	Adults, Families Language: English	Self-Pay, Private Insurance Medicaid Accepted: No	3100 Ridge Lake Dr, Ste. 309 Metairie, LA 70002 Phone: (504) 830-3443 Fax: (504) 832-7947 Website: newfreedom.info
Bethel Colony South Transformation Ministry	Individual Counseling, Psycho-education, Referrals Setting: Residential	Children, Youth, Adults, Families Language: English	Free with Work Requirement Medicaid Accepted: No	4114 Old Gentilly Rd New Orleans, LA 70126 Phone: (504) 943-0456 Fax: (504) 267-4738
Emmett Professional Services	Trauma Counseling, Dual Diagnosis, Hypnosis, Hypno-therapy, Strategic Therapy, EMDR, Bio-feedback, Substance Abuse Groups	Youth, Adults Language: English, Spanish	Sliding Fee Scale Medicaid Accepted: No	731 St. Charles Ave New Orleans, LA 70119 Phone: (504) 304-7108 Fax: (800) 246-9235
Essential Care Services	Assessment, Individual Counseling, Couples Counseling, Family Counseling, Mental Health Rehabilitation, Parenting Classes	Children, Youth, Adults Language: English	Private Insurance, Private Pay, Sliding Fee Scale Medicaid Accepted: Yes	3801 Canal St, Ste. 325 New Orleans, LA 70119 Phone: (504) 267-5712 Fax: (504) 267-5714 Website: essentialcarellc. com

Gateway Recovery Program	Intensive Outpatient Program, Individual Counseling, Therapeutic Groups, Educational Groups, Care Coordination, Referrals Setting: Community and Residential Services	Adult Men Language: English	Insurance, Self-Pay, Free if Homeless Medicaid Accepted : Yes	4103 Lac Couture Harvey, LA 70058 Phone: (504) 368-9935 Fax: (504) 368-9918 Website: gatewayrecovery.com
Greenpath International, Inc.	Mental Health Rehabilitation, Intensive Outpatient Program, Cannabis Youth Treatment, Individual Counseling, Group Counseling, Education, Family Therapy, Co-Dependency Education Counseling, Structured Intense Education, Relapse Prevention Skills Building, Assessment and Evaluation, Women and Children's Treatment Groups, Weekly Self-Help Groups, Peer Support Groups	Children, Youth, Adults Language : English	Medicaid Only Medicaid Accepted: Yes	3308 Tulane Ave, Ste. 405 New Orleans, LA 70119 Phone: (504) 827-2928 Fax: (504) 827-2926 Website: gpaddiction.org
Guidance Center – Charles Hwy	Mental Health Rehabilitation, Individual and Group Counseling, Substance Abuse and Addiction Treatment, Crisis Management, Community Support, Psychiatric Services Setting: Community Based Services and Home visits	Children, Youth, Adults Language : English and Spanish	Sliding Fee Scale Medicaid Accepted: Yes	2626 Charles Dr Chalmette, LA 70043 Phone: (504) 278-4006 Fax: (504) 278-4007 Website: guidance- center.com
Holistic Educational Rehabilitation Center	Mental Health Rehabilitation, Intensive Outpatient Substance Abuse and Mental Health Treatment	Children, Adults Language: English, ASL	Self-Pay, Private Insurance Medicaid Accepted: Yes	2100 Belle Chasse Hwy Gretna, LA 70053 Phone: (504) 367-6630 Fax: (504) 367-6601
Jesus Miracle Power	Faith-based Residential Substance Abuse and Mental Health Treatment Program Setting : Residential	Adults Language : English	Free Medicaid Accepted: No	8309 Apple St New Orleans, LA 70118 Phone: (504) 931-5179 Website: jesusprojectministries. com
Mary's Song Restoration Center for Women	Substance Abuse Counseling, Housing Support, Transport to Medical Appointment, Three Phased Program Note: Required to obtain a GED if the women does not have one Setting: Residential	Adult Women Language: English	One Time \$750 Charge Free if Unable to Pay Medicaid Accepted: No	138 North Broad St New Orleans, LA 70119 Phone: (504) 822-1341 Fax: (504) 821-7531 Website: marysong.net
New Orleans Center for Mind/Body Medicine	Individual Counseling, Medication Management for Mental Health and Substance Abuse	Adults Language: English	Medicare, Private Insurance Medicaid Accepted: No	536 Bienville St New Orleans, LA 70130 Phone: (504) 355-0509 Fax: (504) 355-0508 Website: nocmbh.com

NO/AIDS Task Force Organization	Individual, Couples, and Family Therapy, Psychoeducational Support Groups, Peer Support, Psychiatric Medication Management, Case Managagement, Intensive Substance Abuse Program	Children, Youth, Adults; HIV Positive Language: English, Spanish	Low or No Cost Medicaid Accepted: Yes	2601 Tulane Ave, Ste. 500 New Orleans, LA 70119 Phone: (504) 821-2601 Fax: (504) 821-2040 Website: noaidstaskforce.org
Resources for Human Development Assertive Community Treatment	In-home Mental Health Care, Psychiatric Services, Nursing, Counseling, Vocational Training, Peer Support	Adults Language: English	Free Medicaid Accepted: No	1901 Westbank Expy, Ste. 550 Harvey, LA 70058 Phone: (504) 247-9120 Fax: (504) 247-9125 Website: rhd.org
Resources for Human Development Family House	Individual Counseling, Groups Setting : Residential	Adult Women with Children Language: English	30% of income Medicaid Accepted: No	112 Holmes Blvd Terrytown, LA 70056 Phone: (504) 367-7600 Fax: (504) 367-7755 Website: rhd.org
Resources for Human Development WomanSpace	Group and Individual Counseling, Employment Services Setting: Residential	Adult Women; Homeless Language : English	Sliding Fee Scale	Confidential Phone: (504) 895-6600 Website: rhd.org
Southeast Louisiana Veterans Health Care System	General and Specialty Mental Health Care, Outpatient Therapy, Group counseling, Substance Abuse Treatment, PTSD treatment, Anger Management, Homeless Services	Veterans Language: English	Case by Case basis Medicaid Accepted: No	3426, 3434 and 3500 Canal St New Orleans, LA 70112 Phone: (1-800) 935-8387 Website: neworleans.va.gov
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SUBSTANCE ABUSE PROVIDERS

Addictions Counseling and Educational Resources (ACER)	Detox, Outpatient Therapy, Intensive Outpatient Program, Anger Management, DUI Education	Adults Language: English	Sliding Fee Scale, Private Insurance Medicaid Accepted : No	2238 First St Slidell, LA 70458 Phone: (504) 941-7580 Fax: (985) 690-6662 Website: acercanhelp.com
Addiction Recovery Resources, Inc.	Psychiatric Services, Pain Management, Addiction Management, Intensive Outpatient Program, Residential Treatment, After Care, Drug Screening, Prevention in Schools Setting: Community Based Services and Residential	Youth, Adults Language : English	Sliding Fee Scale, Self-Pay, Private Insurance Medicaid Accepted: Yes	4836 Wabash St Metairie, LA 70001 Phone: (504) 780-2766 Fax: (504) 780-9699 Website: arrno.org
Alcoholics Anonymous	Weekly Groups	Children, Youth, Adults Language: English, Spanish	Free Medicaid Accepted: No	638 Papworth Ave, Ste. A Metairie, LA 70005 Phone: (504) 838-3399 Website: aaneworleans.org

Belle Reve	Substance Abuse Education and Outreach, HIV+ Recovery, Readiness and Psychosocial Support Groups, Transitional and Permanent Housing Setting: Residential	Adults, Families; HIV+ Language: English	Free if no income, 30% if Income Available Medicaid Accepted: No	Mailing: PO Box 3305 New Orleans, LA 70177 Phone: (504) 945-9455 Fax: (504) 942-2660 Website: bellerevenola.org
Bridge House	Long Term Residential Addiction Treatment; Transitional Housing, Permanent Housing, Sober Living Facility Setting: Residential	Adult Men Language: English	Free; Less than \$150 Per Week if Working at End of Program Medicaid Accepted: No	4150 Earhart Blvd New Orleans, LA 70125 Phone: (504) 522-4475 Fax: (504) 524-3368 Website: bridgehouse.org
Celebration Hope Center	Outpatient Therapy, Educational Groups, Prevention, Drug Testing, Intensive Outpatient, Continuing Care	Children, Youth, Adults, Families Language : English, Spanish	Sliding Fee Scale, Private Insurance Medicaid Accepted : No	1901-B Airline Dr Metairie, LA 70001 Phone: (504) 833-HOPE Fax: (504) 885-0400 Website: healingheartsnola.org/ chc
Cocaine Anonymous	Weekly Groups (Held Daily at Various Locations)	Adults Language : English	Free Medicaid Accepted: No	PO Box 9303 Metairie, LA 70005 Phone: (504) 889-4357 Website: no2caine.org
Council on Alcohol and Drug Abuse	Prevention, Early Intervention, Addiction Assessment, Substance Abuse Education	Youth, Adults Language : English, Spanish	Free; Fees for Addiction Classes Medicaid Accepted: No	3520 General DeGaulle Dr, Ste. 5010 New Orleans, LA 70114 Phone: (504) 362-4272 Fax: (504) 362-9561 Website: cadagno.org
God's Kingdom Builders (Timothy House/Mary Magdalene House)	15 Month Discipleship Program for Addiction, Including: Job Training, Substance Abuse Counseling, Housing Setting: Residential	Adults Language: English	Free if No Income; \$300 Per Month if Income Available Medicaid Accepted: No	2231 Ursulines Ave New Orleans, LA 70119 Phone: (504) 821-1151 Fax: (504) 821-9238 Website: godskingdombuilder. s5.com/
Crace House	Long Term Residential Addiction Treatment; Transitional Housing, Permanent Housing, Sober Living Facility Setting: Residential	Adult Women Language : English	Free; Less than \$150 Per Week if Working at End of Program Medicaid Accepted: No	1401 Delachaise St New Orleans, LA 70115 Phone: (504) 899-2423 Fax: (504) 895-0041 Website: gracehouseneworleans. org
Grace Outreach Center	Mental Health Rehabilitation, Groups for Substance Abuse, Medication Management, Crisis Intervention, Family Intervention Group, Individual Counseling, Daily Living Skills Assistance for Kids with ADHD, Independent Living Skills, Psychosocial Skills	Children, Youth, Adults Language: English, Spanish	Medicaid Only Medicaid Accepted: Yes	2533 LaSalle St New Orleans, LA 70119 Phone: (504) 324-6863 Fax: (504) 267-4062

Living Witness Ministries Church of God in Christ, Inc. Community Social Service Nehemiah Restoration Program	Substance Abuse Treatment, Case Management Services, Drug Counseling, Spiritual Counseling Setting: Residential	Adult Men Language: English	Private Insurance, Free if No Income Medicaid Accepted: Yes	1528 Oretha Castle Haley Blvd New Orleans, LA 70113 Phone: (504) 524-2959 Fax: (504) 524-6365 Website: lwcss.org
Narcotics Anonymous	Weekly Groups	Children, Youth, Adults Language: English	Free Medicaid Accepted: No	PO Box 13801 New Orleans, LA 70185 Phone: (504) 899-6262 Website: noana.org
Odyssey House	Medically Assisted Detoxification, Short-Term and Long-Term Residential Substance Abuse Treatment, Women with Children Program, Adolescent Program, Life Skills Training, Individual Therapy, Group Therapy, Primary Care, Medication Management Setting: Community Based and Residential Services	Youth, Adults, Adult Women with Children Language: English	Free Medicaid Accepted: No	1125 North Tonti New Orleans, LA 70119 Phone: Adult- (504) 821-9211 Adolescent- (504) 324-8288 Fax: (504) 324-8614 Website: ohlinc.org
Project Lazarus	Substance Abuse Groups, Individual Counseling, Medication Management, Supportive Housing Setting: Residential	Adults with HIV Language: English	Free if No Income, 30% if Income Available Medicaid Accepted: No	PO Box 3906 New Orleans, LA 70177 Phone: (504) 949-3609 Fax: (504)944-7944 Website: projectlazarus.net
Responsibility House	Individual Counseling, Groups, Case Management, Work Placement Assistance Setting : Community Based and Residential Services	Adult Men Language: English	30% of income Medicaid Accepted: No	1799 Stumpf Blvd Gretna, LA 70056 Phone: (504) 367-4234 Fax: (504) 367-4237 Website: responsibilityhouse.org
Salvation Army Adult Rehabilitation Center	30 Day Residential Program with a 6 month Work Component Setting : Residential	Adult Men Language: English	Sliding Fee Scale Medicaid Accepted: No	200 Jefferson Hwy Jefferson, LA 70121 Phone: (504) 835-7130 Fax: (504) 834-0184 Website: uss.salvationarmy. org/uss/www_uss_ greaterneworleans.nsf
Smoking Cessation with the Cancer Association of Greater New Orleans	Tobacco Cessation and Prevention	Children, Youth, Adults Language: English, Spanish	Free Medicaid Accepted: No	824 Elmwood Park Blvd, Ste. 240 Metairie, LA 70123 Phone: (504) 733-5539 Website: cagno.org
a Townsend	Detox, Suboxone Maintenance, Groups, Assessment, Medication Management	Adults Language: English	Most Private Insurance, Self- Pay Medicaid Accepted: No	3600 Prytania St, Ste. 72 New Orleans, LA 70115 Phone: (504) 897-5144 Fax: (504) 894-8744 Website: townsendla.com

HOSPITAL BASED SERVICES

AGENCY	SERVICES	POPULATION	FEES	CONTACT	
MENTAL HEALTH PROVIDERS					
Community Care Hospital	Inpatient Psychiatric Care for Adult and Geriatric Patients, Outpatient (Individual and Family) Support and Counseling, Group Counseling Setting : Outpatient/Inpatient	Adults, Older Adults Language: English, Translation Line Available	Medicaid Accepted: Yes	1421 General Taylor St New Orleans, LA 70115 Phone: (504) 899-2500 or (1-866) 695-2273, 24 Hour Line Fax: (504) 899-7127 Website: communitycarehospital. com	
East Jefferson General Hospital – Psychiatric Unit	Assessment and Screening, Psychiatric Evaluation, Structured Groups, Recreational Groups, Individual, Group and Family Therapy, Crisis and Grief Counseling, Referrals Setting: Inpatient	Adults Language: English, Interpreter as Needed	Private Insurance, Self-Pay, Sliding Fee Scale Medicaid Accepted: Yes	4200 Houma Blvd Metairie, LA 70006 Phone: (504) 454-4900 Fax: (504) 454-4947 Website: ejgh.org	
East Jefferson General Hospital – Geriatric Behavioral Health Unit	Assessment and Screening, Psychiatric Evaluation, Structured Groups, Recreational Groups, Individual, Group and Family Therapy, Referrals, Pastoral Counseling Setting: Inpatient	Adults over 65 Language: English, Interpreter as Needed	Medicare, Private Insurance, Self- Pay, Sliding Fee Scale Medicaid Accepted: No	4200 Houma Blvd Metairie, LA 70006 Phone: (504) 780-5890 Fax: (504) 780-5889 Website: ejgh.org	
Seaside Behavioral Health Center	Intensive Behavioral Health Treatment Setting : Intensive Outpatient and Partial Hospitalization	Adults Language: English	Medicaid Accepted: Yes	4429 Shores Dr Metairie, LA 70006 Phone: (504) 841-0999 Fax: (504) 834-8882	
Southeast Louisiana Hospital	Long-term and Short-term Inpatient Hospitalization Setting : Inpatient	Children, Youth, Adults Language: English, Interpreter as Needed	Most Private Insurance, Sliding Fee Scale Medicaid Accepted: Yes	23515 Hwy 190 Mandeville, LA 70448 Phone: (985) 626-6300 Fax: (985) 626-6467 Website: selh.org	

MENTAL HEALTH & SUBSTANCE ABUSE PROVIDERS

Children's - Rapid Treatment Program Organization: Children's Hospital Medical Practice Corporation Rapid Treatment and Testing for Mental and Psychological Disorders; Psychiatric Services, Counseling Services, Substance Abuse Services **Setting**: Inpatient/Outpatient

Children, Youth
Language: English,
Translation Line
Available

Private Insurance, 60% Discount for Self Pay Medicaid Accepted: Yes 935 Calhoun St New Orleans, LA 70118 Phone: (504) 896-7200 Fax: (504) 896-7230 Website: chmpc.org

MHERE Organization: LSU Interim University Hospital	Emergency Department Medicine, Psychiatric Evaluation, Locating Inpatient Beds for Patients, Mental Health and Substance Abuse Referrals Setting: Emergency Department	Children, Youth, Adults Language: English, Translators for Foreign Languages	Medicaid, Private Insurance Medicaid Accepted: Yes	505 S. Johnson New Orleans, LA 70112 Phone: (504) 903-4020 Fax: (504) 903-4789
Ochsner Medical Center	For Adults: Inpatient Substance Abuse Program, Partial Hospitalization Program- Substance Abuse and Behavioral Health Counseling For Children, Youth & Adults: Outpatient Medication Management, Group and Individual Counseling Setting: Outpatient, Inpatient and Partial Hospitlization	Children, Youth, Adults Language: English, Spanish, Translation Line Available	Private Insurance; Self-Pay Medicaid Accepted: No	1221 South Clearview Pkwy Jefferson, LA 70121 Phone: (504) 736-4600 Website: ochsner.org
River Oaks Inc.	For Children & Youth: Inpatient Hospitalization; For Adults: Inpatient Hospitalization, Eating Disorder Inpatient Program, Trauma Inpatient Program, Inpatient Detox Program, Intensive Outpatient Program, Partial Hospitalization Program Setting: Outpatient and Inpatient	Children, Youth, Adults Language: English, Spanish, ASL	Private Insurance, Self Pay Medicaid Accepted: Yes, up to age 20	1525 River Oaks Rd West New Orleans, LA 70123 Phone: (504) 734-1740 x 207 Fax: (504) 733-7020 Website: riveroakshospital. com
West Jefferson Behavioral Medicine Center	Inpatient Unit, Intensive Outpatient Program, Partial Hospitalization Program, Individual Counseling, Group Therapy, Recreational Therapy, Medication Management Setting: Inpatient, Outpatient and Partial Hospitalization	Geriatrics Language: English	Medicare, Self-Pay is Case by Case Medicaid Accepted: No	229 Bellemeade Blvd Gretna, LA 70056 Phone: (504) 391-2440 Fax: (504) 398-4324 Website: wjmc.org

CLINIC & PRIMARY CARE SERVICE PROVIDERS

POPULATION **AGENCY SERVICES** CONTACT MENTAL HEALTH PROVIDERS **Daughters of Charity** Individual, Group, and Family Children, Youth, Private Insurance, 3201 South Carrollton Services of New Counseling, Medication Adults \$25 Min Self-Pay Ave Orleans -Carrollton New Orleans, LA 70118 Management, Psychiatric Language: English, Medicaid Accepted: Yes Phone: (504) 207-3060 Assessment Spanish Setting: Outpatient Fax: (504) 207-3067 Website: dcsno.org 2050 Caton St **EXCELth Community** Individual and Family Medicare, Private Children, Youth, New Orleans, LA 70122 **Health Clinic** Psychotherapy, Psychological Insurance, Sliding Adults Phone: (504) 620-9868 Testing, Psychiatric Language: English, Fee Scale Assessment, Medication Fax: (504) 620-9888 Arabic Medicaid Management Accepted: Yes Website: excelth.com **Setting**: Outpatient HIV Outpatient Psychiatric Services, Adults; HIV+ Free for Some 2235 Poydras St Counseling Services New Orleans, LA 70112 Program/HOP Language: English, Patients Organization: **Setting**: Outpatient Medicaid Phone: (504) 826-2179 Spanish Medical Center of Accepted: Yes Fax: (504) 680-0249 Louisiana at New Website: hopclinic.org Orleans (MCLNO) 3450 Chestnut St LSU Healthcare Psychiatric Assessment, Children, Youth, Private Insurance, New Orleans, LA 70115 **Network Behavioral** Counseling, Medication Sliding Based on Adults Science Center Income, Self-Pay Phone: (504) 412-1580 Management Language: English, Fax: (504) 412-1530 Organization: LSU Setting: Outpatient Spanish is \$268 **Healthcare Network** Medicaid Website: lsuhn.com Accepted: Yes LSU-HCSD School Pediatric Primary Care Children, Youth Private Insurance, 2832 General Meyer **Based Health Center** Services, Psychiatric Language: English Free-Care Ave Assessment, Medication New Orleans, LA 70114 - At O Perry Walker Program Management, Individual Medicaid Phone: (504) 361-6360 Organization: Fax: (504) 361-3677 **Medical Center of** Counseling **Accepted:** Yes Louisiana at New Setting: Outpatient Website: lsuhn.com Orleans (MCLNO) LSU-HSCD School 5712 South Claiborne Pediatric Primary Care Youth; Serves Private Insurance, Based Health Center Services, Individual School Students Free-Care New Orleans, LA 70125 Phone: (504) 359-1120 - At Eleanor McMain Counseling, Family Language: English Program Organization: LSU Counseling, Groups, Medicaid Fax: (504) 861-1780 **Health Sciences** Substance Abuse Counseling, Accepted: Yes Website: lsuhn.com Center New Orleans Grief Counseling, Crisis (School Based Health Intervention Center) Setting: Outpatient 3900 St Charles Ave Counseling, Limited Children, Youth, Free Luke's House Medication Management, Medicaid New Orleans, LA 70115 Adults Psychiatric Assessment, Language: English, Accepted: No Phone: (504) 444-7879 Referrals Spanish Website: Setting: Outpatient lukeshouseclinic.org

Mary Queen of Vietnam Community Development Clinic	Medical Psychiatric Services, Case Management, Health Education Setting: Outpatient	Adults Language: English, Spanish, and Vietnamese	Sliding Fee Scale Medicaid Accepted: Yes	4626 Alcee Fortier Blvd., Ste. D New Orleans, LA 70129 Phone: (504) 254-2741 Fax: (504)254-6447
New Orleans Musician's Clinic	Medication Management, Referrals Setting : Outpatient	Adults; Musicians and Cultural Tradition Bearers Language: English	Private Insurance, GNOCHC, \$10 Self-Pay Medicaid Accepted: Yes	3700 St Charles Ave New Orleans, LA 70115 Phone: (504) 412-1366 Fax: (504) 412-1298 Website: neworleansmusicians clinic.org
Southeast Louisiana Veterans Health Care System	Adult Primary and Mental Health Care Setting : Outpatient	Adult Veterans Language : English	Case by Case basis Medicaid Accepted: No	1601 Perdido St New Orleans, LA 70112 Phone: (1-800) 935- 8387 Website: neworleans.va.gov
St. Thomas Community Health Center	Adult Primary Care Services, Pediatric Primary Care Services, Psychiatric Services, Counseling Services Setting: Outpatient	Children, Adolescents, Adults, Families Language: English, Spanish	Minimum Payment of \$20 Medicaid Accepted: Yes	1020 St Andrew St New Orleans, LA 70130 Phone: (504) 529-5558 Website: stthomaschc.org
Tulane Behavioral Health Center - Tulane Medical Center	Individual Counseling, Medication Management Setting: Outpatient	Children, Youth, Adults Language : English	Sliding Fee Scale, Private Insurance Medicaid Accepted: No	1415 Tulane Ave, 4th Floor of Hospital New Orleans, LA 70112 Phone: (504) 988-4794, (504) 988-4677 Fax: (504) 988-4714 Website: tulanehealthcare.com/ adultpsychiatry
Tulane Community Health Center at Covenant House Organization: Administrators of Tulane Educational Fund	Adult Primary Care Services, Psychiatric Services, Counseling Services Setting : Outpatient	Adults Language : English	Sliding Fee Scale Medicaid Accepted: Yes	611 N. Rampart St New Orleans, LA 70112 Phone: (504) 988-3000 Fax: (504) 988-3001 Website: tuchc.org

MENTAL HEALTH & SUBSTANCE ABUSE PROVIDERS

Tulane Drop In Center Organization: Administrators of Tulane Educational Fund	Individual, Family, and Group Counseling, Medication Management, Referrals Setting : Outpatient	Youth; Marginally Housed or Homeless Language: English	Sliding Fee Scale Medicaid Accepted: Yes	1428 N Rampart St New Orleans, LA 70116 Phone: (504) 948-6701 Fax: (504) 988-3865 Website: tulane. edu/~dropin
Tulane Drop In Clinic @ Covenant House Organization: Administrators of Tulane Educational Fund	Individual, Family, and Group Counseling, Medication Management, Referrals Setting : Outpatient	Youth; up to age 24 Language : English	Sliding Fee Scale Medicaid Accepted: Yes	611 N Rampart St New Orleans, LA 70112 Phone: (504) 584-1112 Fax: (504) 584-1183 Website: tulane. edu/~dropin

▲ Tulane New Orleans
Children's Health
Project (NOCHP)
Organization:
Administrators of
Tulane Educational
Fund
Mobile Site

Pediatric Primary Care Services, Psychiatric Services, Counseling Services, Substance Abuse Services **Setting**: Outpatient Infants, Children, Youth

Language: English, Spanish None Medicaid Accepted: Yes Mobile Unit New Orleans, LA 70112 Phone: (504) 988-0545 Fax: (504) 988-2962 Website: nochp.org Substance Abuse Providers

SUBSTANCE ABUSE PROVIDERS

DRD New Orleans Medical Clinic	Methadone Maintenance, Counseling Setting : Outpatient	Adults Language: English	Self-Pay Medicaid Accepted: No	417 South Johnson St New Orleans, LA 70112 Phone: (504) 524-7205 Fax: (504) 581-4702 Website: bhgrecovery. com
Medical Center Of Louisiana - Acute Medical Detox Unit	Detox and Counseling Services Setting : Inpatient Adults	Adults Language : English	Private Insurance, Sliding Fee Scale Medicaid Accepted: Yes	2021 Perdido St New Orleans, LA 70112 Phone: (504) 903-3477 Fax: (504) 903-3490 Website: new.dhh. louisiana.gov/index. cfm/directory/detail/76
Odyssey House - Medical Clinic	Primary Care Clinic, Behavioral Health Counseling, Medication Management, Setting: Outpatient/ Residential	Youth, Adults, Adult Women with Children Language: English	Low Cost Medicaid Accepted: No	1125 North Tonti St New Orleans, LA 70119 Phone: (504) 378-7816 Fax: (504) 324-8614 Website: ohlinc.org

SUPPORTIVE SERVICES WEBSITES

This listing of housing and other supportive services is intended to help individuals access some services quickly. There are many services in the community that are not featured in this brochure.

For additional services for the homeless population consult the UNITY Homeless Resource Directory: unitygno.org

For additional information about accessing no or low pay community health care in Orleans Parish consult: www.nola.gov/RESIDENTS/Health-Department

For additional resource guides consult the Common Ground website: www.commongroundclinic.org/j15/en/community/resource-guides

For additional resources consult the Jefferson Parish Human Services District Resource guide at: http://www.jphsa.org/communitysupport.html

AGENCIES AND RESOURCES FOR HOUSING:

Armstrong Family Services

2658 Ursulines Ave. New Orleans, LA 70119

Phone: (504) 899-2995

Website: www.armstrongfamily-no.org

Provides emergency and transitional housing, case management, and mentoring services for families

in crisis in the New Orleans area.

Catholic Charities:

Barrone Street Housing Program

2407 Barrone St. New Orleans, LA 70113

Phone: (504) 269-9811

Website: www.ccano.org/programs/housing-homelessness

Provides transitional housing for the homeless for 18-24 months, counseling, advocacy, and

referrals.

Beyond Shelter Program

1000 Howard Ave Ste. 800, New Orleans, LA 70113

Phone: (504) 361-5087

Website: www.ccano.org/programs/housing-homelessness

Provides transitional housing for homeless women and their children in Orleans Parish.

Ciara Program

1131 St Andrew St. New Orleans, LA 70130

Phone: (504) 524-8394

Housing program for chronically mentally ill adults.

Covenant House New Orleans

611 North Rampart St. New Orleans, LA 70112

Phone: (504) 584-1159

Website: www.covenanthouseno.org/covenanthouse.htm

Covenant house has programs for homeless youth including a shelter, transitional living programs, health services, addiction management, child care, education and employment, and street outreach.

Concerned Citizens for A Better Algiers / Home Again

1409 Nunez St. Algiers LA 70114

Phone: (504) 362-7583

Website: http://www.ccfbano.org/about.htm

Initial transitional housing for adults living with HIV/AIDS.

Last Hope

1302 Magazine St. New Orleans, LA 70130

Phone: (504) 524-6805

Residential housing program for adult men with mental illness.

Lindy's Place

2407 Barrone St. New Orleans, LA 70113

Phone: (504) 269-0184

Website: www.lindysplace.org

Provides transitional housing for homeless women, health care referrals, educational seminars, and

employment assistance.

Living Witness Ministries Church of God in Christ, Inc. Community Social Service Nehemiah Restoration Program

1528 Oretha Castle Haley Blvd. New Orleans, LA 70113

Phone: (504) 524-2959

Website: www.livingwitnesschurchofgodandchrist.com

Residential apartment housing program for adult homeless men including case management services.

Metropolitan Center for Women and Children

Phone: 504-837-5400

Website: mcwcgno.org/index.html

Counseling for Victims of domestic violence, sexual assault, human trafficking, or stalking, emergency shelter, legal advice and advocacy, medical advocacy for sexual victims, human trafficking advocacy.

Magnolia Villa/First Evangelist CDC

1801 Magnolia St. New Orleans, LA 70113

Phone: (504) 595-3101

Permanent supportive housing for homeless adults.

New Orleans Mission

1130 Oretha Castle Haley Blvd New Orleans, LA 70113

Phone: (504) 523-2116

Website: www.neworleansmission.org

Homeless shelter with supportive services, including: drug rehab, employment programs and access

to a medical clinic.

New Orleans Women's Shelter

PO Box 3520 New Orleans, LA 70117 Phone: 504-962-NOWS (6697)

Website: www.nolawomenshelter.org/index.php

Shelter providing services for housing, employment assistance, budget assistance, technical training,

and continuing education.

Oxford House Louisiana

Multiple facilities and contact information

Website: www. oxfordhouse.org

Transitional housing for men and women after detox or short term substance abuse recovery

programs.

Resources for Human Development: Womanspace Louisiana

3801 Pitt St. New Orleans, LA 70115

Phone: (504) 895-6600

Website: www.rhd.org/Program.aspx?pid=95

Safe haven for women who are experiencing homelessness, mental illness and/or substance abuse.

The Salvation Army

4500 South Claiborne St. New Orleans, LA 70125

Phone: (504) 899-4569

Website: www.uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf

Emergency homeless shelter and transitional housing program with access to supportive services.

ADDITIONAL SUPPORTIVE SERVICES:

The Advocacy Center

8325 Oak St. New Orleans, LA 70118 Phone: (800) 960-7705 or (504) 522-2337

Website: www.advocacyla.org

The Advocacy Center is Louisiana's protection and advocacy system. Federal law requires that a protection and advocacy system operate in every state to protect the rights of person with mental or physical disabilities. Services include legal representation, information, referral, outreach and training

Catholic Charities: Hispanic Apostolate Community Services

2809 Harvard Ave. Metairie, LA 70006

Phone: (504) 457-3426

Website: www.ccano.org/programs/hacs

Provides assistance to the Hispanic community in the following areas: employment, income taxes, immigration, financial counseling and emergency assistance, worker's rights, public safety, education,

health care, and translation of documents.

Families Helping Families of Jefferson

201 Evans Rd. Building 1 Ste. 100, Harahan, LA 70123

Phone: (504) 888-9111

Website: www.fhfjefferson.org

Non-profit organization providing information, referral, education, training and parent-to-parent

support for families of individuals with disabilities.

The Extra Mile, Southeast Louisiana Inc.

2332 Severn Ave. Ste. 100 Metairie, LA 70001

Phone: (504) 830-2880 Website: www.temsela.org

Provides support to persons with disabilities, including, education, advocacy, donations of goods,

food and in-kind services.

Mental Health Advocacy Service

1450 Poydras St. Ste. 1105 New Orleans, LA 70112

Phone: (504) 568-8904

Provides legal advocates for persons with mental illness, related to civil commitment, patient's rights and interdiction. The advocates monitor laws that affect the mentally ill in legislature and make

referrals to related services.

New Orleans Family Justice Center

830 Julia St. New Orleans, LA 70113

Phone: (504) 592-4005

Provides advocacy, counseling, career counseling, legal assistance, safety planning, and support

groups for victims of domestic violence.

Nurse Family Partnership

2020 Gravier St. New Orleans, LA 70112

Phone: (504) 568-5926

Website: www.nursefamilypartnership.org

Child development education and support for first time mothers.

Vietnamese Initiatives in Economic Training

13435 Granville Dr. New Orleans, LA, 70129

Phone: 504-255-0400

Website: www.vietno.org/index.html

Educational and economic training programs and act as a resource center for minority residents in Louisiana. Services include crisis counseling, the Afterschool Academy, the Summer Adventure

Program, assistance with tax preparation and Medicaid/Medicare/food stamp qualification.



Agencies that would like to add or update their listing please contact:

City of New Orleans Health Department www.nola.gov/RESIDENTS/Health-Department (504) 658-2500

Additional copies of this resource guide can be downloaded on the health department's website

We would like to thank Baptist Community Ministries for their support to make this resource available for the community.

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