A Guide to
BEHAVIORAL HEALTH RESOURCES IN THE
GREATER NEW ORLEANS AREA

The City of New Orleans Health Department
Mitchell J. Landrieu, Mayor
Dr. Karen DeSalvo, Health Commissioner
A message from Dr. Karen Bollinger DeSalvo, Health Commissioner for the City of New Orleans:

In keeping with Mayor Landrieu’s commitment to improve the quality of life for the citizens of New Orleans, the Mayor and I are pleased to present this Behavioral Health Resource Guide. Mental health and substance abuse are significant public health challenges in our City. While we know that we have more work to do to reduce the burden and fill important gaps in services, we can start with providing information about current resources available while we build and improve access for these services.

This guide provides a comprehensive inventory of all behavioral health resources, including important programs, clinics offered by area provider and organizations from the public and private sector. We have also included resources to assist with access to these services such as information on public funding options, websites with more information, and housing and supportive services throughout New Orleans.

The City worked in collaboration with the Substance Abuse and Mental Health Services Administration (SAMHSA) and President Obama’s Strong Cities, Strong Communities (SC2) Initiative to compile this guide. We appreciate their technical guidance and dedication to improving the health and lives of our residents. We were also aided by our partners in the local community who helped ensure that the guide was accurate and complete.

As a city, we can improve the health of our population, and our aim is to ensure delivery of affordable, quality healthcare services for all residents. We invite you to use this valuable information to help enhance your health knowledge of available behavioral health resources and make informed choices about health and health care.

Sincerely,

Dr. Karen Bollinger DeSalvo
Health Commissioner, City of New Orleans
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KEY FOR CHILD/YOUTH, ADULT, FAMILIES

Note: This guide is intended to assist individuals in accessing services provided by agencies in the community. If you have private insurance, please check with your insurance agency’s provider listing to ensure you are accessing care covered under your insurance plan.

Child/Youth  Adult  Families

Mental Health Providers  Mental Health and Substance Abuse Providers  Substance Abuse Providers
CRISIS SERVICES

Metropolitan Human Services District- Crisis Unit
Contact Number: (504) 568-3130

The Metropolitan Human Services District (MHSD) provides urgent access to clinical services for individuals in mental health or substance abuse related crises. The MHSD Crisis Line includes 24-hour / 7 days a week crisis triage over the telephone. Access to trained mental health professionals is open to everyone in the community.

The MHSD Crisis Response Team can respond to crisis situations throughout Orleans Parish. The Crisis Response Team can be accessed through the MHSD Crisis Line.

The MHSD Crisis Stabilization Unit provides services for individuals undergoing behavioral health crises including access to 5 respite beds for men and women. This service is scheduled to begin in the first quarter of 2012.

Jefferson Parish Human Services Authority
Contact Number: (504) 832-5123 – after hours crisis services

Community Support provides 24-hour mobile crisis intervention for children and adults with mental illness, an addictive disorder, and/or a developmental disability. The Mobile Crisis Team is dispatched in emergency situations for individuals living in Jefferson Parish. The Mobile Crisis Team provides emotional support, in-home stabilization, referrals to ongoing support programs, and follow up to assure continuity of care. Call (504) 349-8833 for detailed information about JPHSA services, supports and eligibility criteria.

New Orleans 911 Services
Contact Number: 911

NOPD 911 services are part of the crisis network in Orleans Parish. Dispatchers are trained to recognize and handle crisis calls involving individuals with mental health and substance abuse issues. Calls involving behavioral health issues or violent individuals are transferred to the NOPD Crisis Unit.

NOPD Mobile Crisis Unit
Contact Number: 911

The NOPD mobile crisis unit assists in identifying and providing the appropriate treatment for individuals who will benefit from mental health interventions in lieu of criminal incarceration. The NOPD Crisis Unit also transports individuals to the emergency room if necessary. The NOPD mobile crisis unit is comprised of trained Crisis Technician volunteers and a NOPD officer who respond to calls between 8:00 AM and 12:00 AM every day. During off hours, the MHSD Crisis Team can be accessed through the number listed above.
The MHERE provides a specifically designated area of the Emergency Department for evaluating and treating a person in crisis. The MHERE provides the opportunity for rapid stabilization in a safe, quiet environment, increasing the client’s ability to recognize and deal with the situations that may result in crises and increasing and improving their network of community and natural supports. All patients receive a Medical Screening Exam and appropriate medical evaluation.

MHERE services include: crisis stabilization, crisis risk assessment, nursing assessments, psychiatric observation and evaluation, behavioral health co-occurring evaluations, emergency medication, crisis support and counseling, information, liaison, advocacy consultation, and linkage to other crisis and community services. Unit staff can make involuntary commitment decisions. The mix and frequency of services is based on each individual’s crisis assessment and treatment needs.

Access to MHERE services is through the hospital’s Emergency Room. Patients cannot be referred to the MHERE directly.

New Orleans Forensic Center – New Orleans Coroner’s Office
Contact Number: (504) 658-9660

The New Orleans Forensic Center is operated through the New Orleans Coroner’s Office and is responsible for evaluating individuals with mental illness and/or substance abuse who are dangerous to themselves, dangerous to others, or gravely disabled for Orders of Protective Custody (OPC) or involuntary psychiatric commitment. The New Orleans Forensic Center can facilitate psychiatric evaluations in an emergency.

211- Cope Line- Via Link
Contact: (504) 269-COPE or (800) 749-COPE or 211

The Cope Line counselors provide counseling over the phone, and help individuals find health or human services in the community. Counselors can locate and refer callers to personal and family crisis assistance, housing resources, mental health services, utility and rental assistance, food banks, medical care, disaster-related services, job training services, elder and child care, legal services, disability assistance, and more. The Cope Line’s counselors are also trained in suicide prevention and crisis counseling. 2-1-1 is free and services are available 24-hours a day / 7 days a week.

Family Service of Greater New Orleans- Child and Adolescent Response Team (CART)
Contact: (1-800) 248-1152

The Office of Mental Health has developed a new crisis response service – CART (Child Adolescent Response Team). The mission of the program is to provide crisis counseling and intervention to children, youth, and their immediate family. CART assists the family in the stabilization of their crisis and provides the family with advocacy, referrals, and support.

Note: All major hospitals provide behavioral health crisis services through the Emergency Room.
Detoxification services can be accessed through the community providers listed below. Individuals in need of detoxification services can contact the agencies listed below directly or contact Metropolitan Human Services District at (504) 568-3130.

INPATIENT DETOXIFICATION SERVICES:

Medical Center of Louisiana Acute Medical Detox Unit
2021 Perdido Street | New Orleans, LA 70112
Phone: (504) 903-3477
www.new.dhh.louisiana.gov/index.cfm/directory/detail/76

Odyssey House- Medically Assisted Detoxification
1125 North Tonti Street | New Orleans, LA 70119
Phone: (504) 821-9211
www.ohlinc.org

River Oaks Hospital – Inpatient Detoxification
1525 River Oaks Road | West Jefferson, LA 70123
Phone: (504) 734-1740 x 207
www.riveroakshospital.com

OUTPATIENT DETOXIFICATION SERVICES:

Addiction Recovery Resources, Inc- Ambulatory Detoxification Program
4836 Wabash Street | Metairie, LA 70001
Phone: (504) 780-2766
www.arrno.org

Addictions Counseling and Educational Resources (ACER)
2238 First Street | Slidell, LA 70458
Phone: (504) 941-7580
www.acercanhelp.com

DRD New Orleans Medical Clinic- Methadone Maintenance
417 South Johnson Street | New Orleans, LA 70112
Phone: (504) 524-7205
www.bhgrecovery.com

New Orleans Narcotics Treatment Center – Methadone Clinic
7606 Westbank Expressway | Marrero, LA 70072
Phone: (504) 347-1120

Townsend
3600 Prytania Street Ste. 72 | New Orleans, LA 70115
Phone: (504) 897-5144
www.townsendla.com
In Louisiana, you qualify to receive Medicaid if you:
- Receive Supplemental Security Income (SSI) from the Social Security Administration (SSA)
- Get financial help from the Office of Family Support (OFS) through the Family Independence Temporary Assistance Program (FITAP).
  - Website: www.dss.state.la.us/index.cfm?md=pagebuilder&tmp=home&pid=139

You may also qualify for Medicaid coverage if you:
- Are disabled according to the Social Security Administration's definition
- Have corrected vision no better than 20/200
- Are a low-income parent of children under age 19
- Are a child under age 19
- Are pregnant
- Have no insurance and need treatment for breast and/or cervical cancer
- Receive Medicare coverage and are low-income

How do I apply for Medicaid?
There are several ways you can apply for Medicaid or get more information:
1. Apply or renew coverage for any Medicaid program by visiting the Louisiana Medicaid Online Application Center.
   Once you submit the online application, it is sent immediately to the Medicaid office for processing, and there is no delay for mailing or faxing a paper form.
   - Website: bhsfweb.dhh.louisiana.gov/OnlineServices
2. Call the Medicaid hotline toll free at 1.888.342.6207 for help applying.
3. Contact any Medicaid application center statewide.
   - Website: new.dhh.louisiana.gov/index.cfm/page/262
4. Download and print an application for any Medicaid program and then mail or fax it to Medicaid at:

   Mailing:
   P.O. Box 91278
   Baton Rouge, LA 70821-9278
   Fax: (1-877) 523-2987
The Medicaid waiver, referred to as the Greater New Orleans Community Health Connection—or GNOCHC—will cover many Louisiana patients’ primary care visits at no out of pocket cost.

Who is eligible?
People eligible for GNOCHC must meet the following criteria:

- 19–64 years of age
- Live in Orleans, Jefferson, Plaquemines or St. Bernard Parish
- 200% below the poverty line (Income Limits through March 31, 2011: Family of 1, $451 weekly income, $1,805 monthly income; Family of 4, $918 weekly income, $3,675 monthly income; Family of 8, $1,542 weekly income, $6,169 monthly income)
- Uninsured for the past 6 months
- U.S. citizenship or permanent residency

**NOTE:** You must meet **ALL** criteria in order to be eligible

To apply, you **MUST** provide:

- Proof of income (Copy of most recent W2, Filed tax forms, Most recent pay stubs, Unemployment award letter, Social Security/Disability award letter, Food stamp award letter)
- Government issued photo ID – if current address is not on ID, a utility bill must be provided.
- Birth certificate or US permanent residency card

What does this mean?
Those eligible for the waiver will pay for services at the clinic—there will be no charge. This includes both costs and vaccines.

What if a patient is not eligible?
If a patient does not meet the eligibility criteria, they will be charged the Sliding Scale fee rate that is currently in place. We are unable to accept stated incomes or notarized letters for fulfilling the Waiver eligibility criteria.

For more information contact:

**Greater New Orleans Community Health Connection (GNOCHC)**
www.Medicaid.DHH.Louisiana.gov
(888) 342-6207
STATE CONTACT INFORMATION

DEPARTMENT OF HEALTH AND HOSPITALS — LOUISIANA BEHAVIORAL HEALTH PARTNERSHIP (LBHP)

www.obh.dhh.la.gov

Joseph E. Comaty, PhD, M.P.
LBHP/Magellan Health Services Contract Administrator
Phone: (225) 342-2540
Email: joseph.comaty@la.gov

Jessica L. Brown, PhD
LBHP/Magellan Health Services Contract Administrator
Phone: (225) 342-2540
Email: jessica.brown@la.gov

MAGELLAN HEALTH SERVICES, INC.
The Louisiana Behavioral Health Partnership (LBHP) and the Coordinated System of Care (CSoC) will be managed by Magellan Health Services.

Deborah A. Happ
Magellan Health Services/LBHP Contract Administrator
E-mail: dahapp@MagellanHealth.com

Magellan Health Services Provider Services information:
www.MagellanHealth.com

Phone: (1-800) 788-4005
E-mail: LAProviderQuestions@MagellanHealth.com

CITY CONTACT INFORMATION

CITY OF NEW ORLEANS HEALTH DEPARTMENT
Health, Human Services & Wellness
Phone: (504) 658-2500
www.nola.gov
<table>
<thead>
<tr>
<th>AGENCY</th>
<th>SERVICES</th>
<th>PHONE NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>24/7 Drug and Alcohol Rehab Referral Service</td>
<td>Private, High End Facility Referrals</td>
<td>(1-800) 521-7128</td>
</tr>
<tr>
<td>Al-ateen</td>
<td>Counseling for Young Persons who are Friends or Family of a Drug or Alcohol Abuser</td>
<td>(1-800) 352-9996</td>
</tr>
<tr>
<td>Alcohol Abuse and Crisis Intervention</td>
<td>Referrals for Alcohol Abuse Treatment</td>
<td>(1-800) 234-0246</td>
</tr>
<tr>
<td>Alcohol and Drug Abuse Helpline and Treatment</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 234-0420</td>
</tr>
<tr>
<td>Alcohol Hotline Support &amp; Information</td>
<td>Counseling and Referrals for Alcohol Addiction Treatment</td>
<td>(1-800) 331-2900</td>
</tr>
<tr>
<td>Boys Town National Hotline</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 448-3000</td>
</tr>
<tr>
<td>Childhelp USA</td>
<td>Crisis Intervention, Referrals and Support Services for Victims of Child Abuse</td>
<td>(1-800) 422-4453</td>
</tr>
<tr>
<td>Cope Line by Via Link</td>
<td>Information &amp; Social Services for Persons in Crisis including Counseling, Referrals and Connecting to Community Resources</td>
<td>(504) 269-2673 or (1-800) 749-2673 or 211</td>
</tr>
<tr>
<td>Louisiana Gambling Helpline</td>
<td>Referrals for Individuals with Gambling Problems</td>
<td>(1-877) 770-STOP</td>
</tr>
<tr>
<td>Kidline</td>
<td>Crisis Intervention, Referrals and Support Services for Victims of Child Abuse</td>
<td>(225) 925-9520</td>
</tr>
<tr>
<td>Louisiana Domestic Violence Hotline</td>
<td>Crisis Intervention, Information and Referrals for Victims of Domestic Violence</td>
<td>(1-888) 411-1333</td>
</tr>
<tr>
<td>Louisiana Office for Addictive Disorders</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-877) 664-2248</td>
</tr>
<tr>
<td>Louisiana State University Health Sciences Center Victims Assistance Program</td>
<td>Referrals for Mental Health Treatment for Persons Exposed to Violence</td>
<td>(504) 568-8772</td>
</tr>
<tr>
<td>Louisiana Tobacco Quitline</td>
<td>Smoking Cessation, Counseling, Web Based Smoking Cessation Application/Tool, Referrals</td>
<td>(1-800) 784-8669</td>
</tr>
<tr>
<td><strong>National Cocaine Hotline</strong></td>
<td>Referrals for Cocaine Addiction Treatment</td>
<td>(1-800) 262-2463</td>
</tr>
<tr>
<td><strong>National Domestic Violence Hotline</strong></td>
<td>Crisis Intervention, Information and Referrals for Victims of Domestic Violence</td>
<td>(1-800) 799-7233</td>
</tr>
<tr>
<td><strong>National Drug Information Treatment and Referral Hotline</strong></td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 662-4357</td>
</tr>
<tr>
<td><strong>National Suicide Prevention Hotline</strong></td>
<td>24 Hour Hotline for Counseling and Support</td>
<td>(1-800) 273-8255 (English &amp; Spanish); (1-888) 628-9454 (Spanish); (1-800) 799-4889</td>
</tr>
<tr>
<td><strong>NO/AIDS Task Force</strong></td>
<td>Counseling for Persons Affected by HIV</td>
<td>(504) 821-6050</td>
</tr>
<tr>
<td><strong>River Oaks Hospital Trauma Stabilization Program Hotline</strong></td>
<td>Emergency Counseling, Referrals, Talk Line</td>
<td>(1-800) 366-1740</td>
</tr>
<tr>
<td><strong>The Alcohol &amp; Drug Addiction Resource Center</strong></td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 390-4056</td>
</tr>
<tr>
<td><strong>Youth Link</strong></td>
<td>Emergency Counseling, Referrals, Talk Line</td>
<td>(504) 895-2550</td>
</tr>
</tbody>
</table>
Metropolitan Human Services District (MHSD) provides outpatient treatment services through its Behavioral Health Clinics and referrals to community providers. Adults who have a serious and persistent mental illness and live in Orleans, St. Bernard or Plaquemines parishes may qualify for the following services:

- Psychiatric evaluation and treatment
- Medication management
- Intensive Case Management
- Assertive Community Treatment (ACT)
- Forensic Assertive Community Treatment (FACT)
- Transitional Housing
- Targeted Case Management
- Consumer Care Funds
- Pharmacy Assistance Program
- Crisis Response
- Drug Screening and Evaluation
- Intensive Outpatient Treatment
- Gambling Treatment
- Substance Abuse Residential Treatment Services
- Medically Assisted Detoxification
- Medication Management
- Peer Support Wellness Recovery Action Plan Groups
- Prevention
- Services for Pregnant Women
- Services for the Developmentally Disabled

To be referred to any MHSD services and for other referrals please call (504) 568-3130.

The information for MHSD Clinics is listed below; some services may not be available at all clinics. Please call for information about all available services.

<table>
<thead>
<tr>
<th>CLINIC NAME</th>
<th>ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Central City Behavioral Health Center</td>
<td>2221 Phillip St New Orleans, LA 70113</td>
</tr>
<tr>
<td>Chartres Pontchartrain Behavioral Health Center</td>
<td>719 Elysiang Fields Ave New Orleans, LA 70117</td>
</tr>
<tr>
<td>Algiers-Fischer Behavioral Health Center</td>
<td>4422 General Meyer Ave Ste. 203, New Orleans, LA 70131</td>
</tr>
<tr>
<td>New Orleans East Behavioral Health Center</td>
<td>5640 Read Blvd Ste. 810, New Orleans, LA 70127</td>
</tr>
<tr>
<td>Plaquemines Behavioral Health Center</td>
<td>103 Avenue A, Belle Chase, LA 70037</td>
</tr>
<tr>
<td>MHSC Behavioral Health Court Center</td>
<td>2601 Tulane Ave 8th Fl., New Orleans, LA 70119</td>
</tr>
</tbody>
</table>

Note: Clinic services are mobile in St. Bernard (Violet) and Plaquemines (Port Sulphur, Bootheville).
The mission of Jefferson Parish Human Services Authority is to minimize the existence and disabling effects of mental illness, substance abuse, and developmental disabilities and to maximize opportunities for individuals and families affected by those conditions to achieve a better quality of life and to participate more fully within our community. Services include:

- Access to Services - Single Point of Entry
- Psychiatric Evaluation
- Psychiatric Medication Management
- Individual and Group Therapy
- Intensive Outpatient Treatment for Substance Abuse
- Outpatient Treatment for Compulsive Gambling
- Crisis Intervention
- Referral to Inpatient Programs
- Referral for Detoxification
- Drug Screens
- Support Groups
- Adult Community Support Services
- Crisis Intervention
- Medicaid Enrollment
- Permanent Supportive Housing
- Child/Adolescent Behavioral Health Services Serving Infants, Children, and Adolescents with Mental Health, Substance Abuse, and Prevention Needs
- Services available to individuals who meet Louisiana State eligibility requirements for developmental disabilities

Call (504) 349-8833 for detailed information about JPHSA services, supports and eligibility criteria. Jefferson Parish citizens in crisis directly impacted by mental illness, an addictive disorder and/or developmental disabilities can call (504) 832-5123 for after-hours crisis services (nights, weekends and holidays).
<table>
<thead>
<tr>
<th>AGENCY</th>
<th>SERVICES</th>
<th>POPULATION</th>
<th>FEES</th>
<th>CONTACT</th>
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</thead>
<tbody>
<tr>
<td>Acceptable Health Services</td>
<td>Mental Health Rehabilitation, Individual Counseling, Group Counseling, Family Counseling, Family Intervention Services, Medication Management, In-School Counseling</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>5640 Read Blvd, Ste. 740</td>
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<tr>
<td></td>
<td></td>
<td>Language: English, Spanish</td>
<td>Medicare</td>
<td>New Orleans, LA 70127</td>
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<tr>
<td></td>
<td></td>
<td>Medicaid Accepted: Yes</td>
<td>Phone: (504) 245-2440</td>
<td>Fax: (504) 245-4284</td>
</tr>
<tr>
<td>American Active Rehab Inc.</td>
<td>Mental Health Rehabilitation, Medication Management, Individual Counseling, Group Therapy, Family Therapy</td>
<td>Children, Youth; Court-Mandated</td>
<td>Medicaid Only</td>
<td>401 Whitney Ave</td>
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<td>Language: English</td>
<td>Medicare</td>
<td>Gretna, LA 70056</td>
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<tr>
<td></td>
<td></td>
<td>Medicaid Accepted: Yes</td>
<td>Phone: (504) 263-1403</td>
<td>Fax: (504) 263-1423</td>
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<tr>
<td>Assurance Care Provider</td>
<td>Mental Health Rehabilitation, Counseling, Anger Management, Skills Training, Medication Management, Community Support</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>300 Clay St</td>
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<tr>
<td></td>
<td></td>
<td>Language: English</td>
<td>Medicare</td>
<td>Kenner, LA 70062</td>
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<tr>
<td></td>
<td></td>
<td>Medicaid Accepted: Yes</td>
<td>Phone: (504) 472-0068</td>
<td>Fax: (504) 472-0078</td>
</tr>
<tr>
<td>Beacon Behavioral Health</td>
<td>Partial Hospitalization Program, Individual Therapy, Group Therapy, Medication Management, Re-Hospitalization Prevention Setting: Community Based and Inpatient Services</td>
<td>Children, Youth, Adults</td>
<td>Medicare, Medicaid, Sliding Fee Scale</td>
<td>3200 RidgelaKE Dr, Ste. 100</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Language: English</td>
<td>Medicaid Accepted: Yes</td>
<td>Metairie, LA 70002</td>
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<td></td>
<td></td>
<td>Accommodations as Needed</td>
<td>Phone: (504) 581-4333</td>
<td>Fax: (504) 581-2412</td>
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<td>Website: beaconbh.com</td>
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<td>kntrl2.com/home</td>
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<td>Boat People SOS</td>
<td>Community Services, Psycho-Educational Groups</td>
<td>Vietnamese Immigrants</td>
<td>Medicaid Accepted: No</td>
<td>113 LaPalco Blvd, Ste. 110</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Language: English, Vietnamese</td>
<td>Phone: (504) 433-8668</td>
<td>Gretna, LA 70056</td>
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<td>Fax: (504) 433-8669</td>
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<tr>
<td>Center for Hope Children and Family Services</td>
<td>Mental Health Rehabilitation, Individual Counseling, Family Counseling, Group Counseling, Psychosocial Skill Training, Medication Management, Crisis Intervention</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>5360 Crowder Blvd, Ste. 208</td>
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<tr>
<td></td>
<td></td>
<td>Language: English</td>
<td>Medicare</td>
<td>New Orleans, LA 70127</td>
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<tr>
<td></td>
<td></td>
<td>Medicaid Accepted: Yes</td>
<td>Phone: (504) 241-6006</td>
<td>Fax: (504) 241-6007</td>
</tr>
<tr>
<td>Children's Bureau</td>
<td>Individual Counseling for Children Affected by Trauma, Loss or Disaster, Infant Mental Health, Family Counseling, Group Counseling, Mental Health Rehabilitation</td>
<td>Children, Youth</td>
<td>Medicaid Only</td>
<td>2625 Canal St, Ste. 201</td>
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<td>Medicare</td>
<td>New Orleans, LA 70119</td>
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<tr>
<td></td>
<td></td>
<td>Medicaid Accepted: Yes</td>
<td>Phone: (504) 525-2366</td>
<td>Fax: (504) 269-2673</td>
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<td></td>
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<td>Afterhours Cope Line:</td>
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<td>(504) 269-2673</td>
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<td>Fax: (504) 525-7525</td>
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<td></td>
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<td>Website: childrens-bureau.com</td>
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<tr>
<td>Counseling Solutions Organization: Catholic Charities Archdiocese of New Orleans</td>
<td>Individual Mental Health Counseling</td>
<td>Adults, Adult Couples, Adult Families</td>
<td>Medicaid Accepted: Yes</td>
<td>921 Aris Ave</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Language: English</td>
<td>Private Insurance, Employee Assistance Programs, Sliding Fee Scale</td>
<td>Metairie, LA 70005</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Medicaid Accepted: No</td>
<td>Phone: (504) 835-5007</td>
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<td>Website: ccano.org</td>
<td>Fax: (504) 835-5018</td>
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Behavioral Health Resource Guide
<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Services Offered</th>
<th>Client Groups</th>
<th>Languages Accepted</th>
<th>Fee Options</th>
<th>Address</th>
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<tr>
<td>Early Childhood Support Services</td>
<td>Evaluation, Counseling, Medicine Management, Community Support, Service Coordination</td>
<td>Children (0-5), Families</td>
<td>Language: English</td>
<td>Free</td>
<td>3801 Canal St, Ste. 211 New Orleans, LA 70119 Phone: (504) 483-1821 Fax: (504) 483-1822 Website: ecssla.org</td>
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<tr>
<td>Eden Healthcare Services</td>
<td>Assessment, Individual Counseling, Medication Management, Mental Health Rehabilitation</td>
<td>Children, Youth, Adults</td>
<td>Language: English</td>
<td>Medicaid Only</td>
<td>1010 Calhoun St, Ste. 2410 New Orleans, LA 70112 Phone: (504) 523-9444 Fax: (504) 523-9445 Website: edenhealthcareservices.net</td>
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<tr>
<td>Ekems Healthcare, Inc.</td>
<td>Mental Health Rehabilitation, Medication Management, Assessment, Reassessment, Community Support, Group Counseling, Individual Counseling, Family Counseling</td>
<td>Children, Youth, Adults</td>
<td>Language: English</td>
<td>Medicaid Only</td>
<td>8470 Morrison Rd, Ste. A New Orleans, LA 70127 Phone: (504) 248-1581 Fax: (504) 248-1583</td>
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<tr>
<td>Enhanced Destiny Services</td>
<td>Mental Health Rehabilitation, Medication Management, Education, Individual and Group Counseling, Community Support</td>
<td>Children, Youth, Adults</td>
<td>Language: English</td>
<td>Medicaid Only</td>
<td>2740 Iberville St New Orleans, LA 70119 Phone: (504) 821-8184 Fax: (504) 821-8185 Website: enhanceddestinyservices.org</td>
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<td>Family Resource Center Organization-Volunteers of America</td>
<td>Case Management, Group Counseling, Individual Counseling, Sexual Abuse Counseling</td>
<td>Foster/Adopted Children and Families</td>
<td>Language: English</td>
<td>Sliding Fee Scale</td>
<td>3939 N. Causeway Blvd Ste. 101 Metairie, LA 70002 Phone: (504) 836-8700 Fax: (504) 836-6886 Website: voagno.org/Services/Children-Youth-Families/Family-Resource-Center</td>
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<tr>
<td>Family Service of Greater New Orleans-East Jefferson</td>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy</td>
<td>Adults</td>
<td>Language: English</td>
<td>Sliding Fee Scale, Free for children 6-18 years</td>
<td>201 Evans Rd Building 3, Ste. 311 Harahan, LA 70123 Phone: (504) 733-4031 Fax: (504) 733-4033 Website: fsgno.org</td>
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<tr>
<td>Family Service of Greater New Orleans-Main Office</td>
<td>12-24 Week DUI Program, Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy</td>
<td>Adults</td>
<td>Language: English</td>
<td>Sliding Fee Scale, Free for children 6-18</td>
<td>2515 Canal St, Ste. 201 New Orleans, LA 70119 Phone: (504) 271-3781 Fax: (504) 271-3793 Website: fsgno.org</td>
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<tr>
<td>Services Provided</td>
<td>Language</td>
<td>Medicaid Accepted</td>
<td>Address</td>
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<tr>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance</td>
<td>English</td>
<td>No</td>
<td>8354 Lafitte Ct Chalmette, LA 70043</td>
<td>(504) 822-0800</td>
<td>(504) 822-0831</td>
<td>fsgno.org</td>
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<td>Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy</td>
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<tr>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance</td>
<td>English</td>
<td>No</td>
<td>1799 Stumpf Blvd Ste. 3B, Bldg 5 Gretna, LA 70056</td>
<td>(504) 361-0926</td>
<td>(504) 367-3216</td>
<td>fsgno.org</td>
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<tr>
<td>Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy</td>
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<tr>
<td>Individual and Group Counseling, Crisis Management, Community Support, Psychiatric Services</td>
<td>English, Spanish</td>
<td>Yes</td>
<td>3805 Jefferson Hwy Jefferson, LA 70121</td>
<td>(504) 833-1180</td>
<td>(504) 833-1179</td>
<td>guidance-center.com</td>
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<tr>
<td>Setting: Community-Based Services and Home visits</td>
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<td>Individual and Group Counseling, Crisis Management, Community Support, Psychiatric Services</td>
<td>English, Spanish</td>
<td>Yes</td>
<td>3218 St Claude Ave New Orleans, LA 70117</td>
<td>(504) 948-6880</td>
<td>(504) 948-6885</td>
<td>guidance-center.com</td>
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<td>Setting: Community-Based Services and Home visits</td>
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<td>Mental Health Rehabilitation, Individual and Family Counseling, Crisis Intervention, Psychosocial Skills Teaching</td>
<td>English</td>
<td>Yes</td>
<td>2714 Canal St, Ste. 314 New Orleans, LA 70119</td>
<td>(504) 822-4333</td>
<td>(504) 822-4339</td>
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<tr>
<td>Social Services, Counseling, Suicide Prevention Life Line, Support Groups, Adoption Counseling, Case Management, Financial Resources, Elder Care Services</td>
<td>English</td>
<td>No</td>
<td>3330 West Esplanade Ave, Ste. 600 Metairie, LA 70002</td>
<td>(504) 831-8475</td>
<td>(504) 831-1130</td>
<td>jfsneworleans.org</td>
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<tr>
<td>Counseling, Grief/Loss Counseling, Anger Management, Life Management, Support Groups</td>
<td>Vietnamese</td>
<td>No</td>
<td>1600 Constance St. New Orleans, LA 70130</td>
<td>(504) 523-6221</td>
<td>(504) 523-4450</td>
<td>kingsleyhouse.org</td>
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<tr>
<td>Counseling for Infant Mental Health.</td>
<td>English</td>
<td>No</td>
<td>1450 Poydras St New Orleans, LA 70112</td>
<td>(504) 568-3(504)</td>
<td>(504) 568-3503</td>
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<td>Organization</td>
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<td>Louisiana Youth Enhanced Services</td>
<td>Community, School and Home Based Services</td>
<td>English, Spanish</td>
<td>Medicaid Only</td>
<td>Yes</td>
<td>(504) 483-7240</td>
<td>new.dhh.louisiana.gov</td>
<td></td>
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<tr>
<td>LSUHSC Orleans Parish Permanency Infant and Preschool Placement Program</td>
<td>Foster Care System, Families</td>
<td>English</td>
<td></td>
<td>No</td>
<td>(504) 458-0906</td>
<td>Mercy Family Center.com</td>
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<tr>
<td>Mercy Family Center - Algiers Organization: Sisters of Mercy Ministries d/b/a Mercy Family Center</td>
<td>Community, School and Home Based Services</td>
<td>English, Spanish</td>
<td>Private Insurance, Medicaid, Sliding Fee Scale</td>
<td>Yes</td>
<td>(504) 376-2590</td>
<td>Mercy Family Center.com</td>
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<tr>
<td>Mercy Family Center - Metairie Organization: Sisters of Mercy Ministries d/b/a Mercy Family Center</td>
<td>Community, School and Home Based Services</td>
<td>English, Spanish</td>
<td>Private Insurance, Medicaid, Sliding Fee Scale</td>
<td>Yes</td>
<td>(504) 838-9799</td>
<td>Mercy Family Center.com</td>
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<tr>
<td>Milestones Mental Health Agency</td>
<td>Community, School and Home Based Services</td>
<td>English</td>
<td>Medicaid Only</td>
<td>Yes</td>
<td>(504) 269-0206</td>
<td>milestonesmha.homestead.com</td>
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<tr>
<td>National Alliance on Mental Illness</td>
<td>Community, School and Home Based Services</td>
<td>English, Spanish</td>
<td>Low or No Cost</td>
<td>Yes</td>
<td>(504) 896-2240</td>
<td>namineworleans.org</td>
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<tr>
<td>Nunez Group Home Treatment for Chronically Mentally Ill- including Vocational, Resource Management, Independent Living Skill Building Programs Setting: Residential</td>
<td></td>
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<td>Medicaid Accepted: Yes-Must Also be Eligible for Medicare</td>
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<td>(504) 366-6259, 366-1828</td>
<td>crossroadsla.com</td>
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<tr>
<td>River of Hope Mental Health Resource Center</td>
<td>Community, Referrals, Outreach</td>
<td>English</td>
<td>Medicaid Accepted: No</td>
<td></td>
<td>(504) 296-7591</td>
<td>headwatersrelief.org</td>
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<td>Organization</td>
<td>Services</td>
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<td>RTC Providers, Inc.</td>
<td>Mental Health Rehabilitation, Medication Management, In-Home Counseling, In-School Counseling, Family Counseling</td>
<td>Medicaid Only</td>
<td>330 N Jefferson Davis Pkwy, New Orleans, LA 70119</td>
<td>(504) 483-0415</td>
<td></td>
<td>rtcproviders.com</td>
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<tr>
<td>Seasons Grief and Loss Center</td>
<td>Bereavement and Mental Health Counseling</td>
<td>Private Insurance</td>
<td>654 Brockenbraugh Ct, Metairie, LA 70005</td>
<td>(504) 834-5957</td>
<td></td>
<td>seasonsgriefcenter.org</td>
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<tr>
<td>Thomas E. Chambers Counseling and Training Center</td>
<td>Marriage and Family Counseling, Individual Counseling, Play Therapy for Children</td>
<td>Sliding Fee Scale</td>
<td>4123 Woodland Dr, New Orleans, LA 70131</td>
<td>(504) 398-2168</td>
<td>(504) 398-2115</td>
<td>olhcc.edu/x1785.xml</td>
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<tr>
<td>Trinity Counseling and Training Center</td>
<td>Individual, Group, Couple, and Family Counseling</td>
<td>Free</td>
<td>2108 Coliseum St, New Orleans, LA 70130</td>
<td>(504) 522-7557</td>
<td>(504) 522-7557</td>
<td>trinitycounselingnola.org</td>
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<td>Vietnamese American Young Leaders Association</td>
<td>Psycho-Educational Groups, Resource Linkage</td>
<td>Medicaid Only</td>
<td>4646 Michoud Blvd Ste. D2, New Orleans, LA 70129</td>
<td>(504) 235-6000</td>
<td>(504) 235-6000</td>
<td>vayla-no.org</td>
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<tr>
<td>Alternate Choices, Inc</td>
<td>Substance Abuse Classes, Anger Management Classes, Individual Counseling, Family Counseling, Intensive Outpatient Program, Post Trauma Intervention and Treatment</td>
<td>Self-Pay, Private Insurance</td>
<td>3100 Ridge Lake Dr, Ste. 309, Metairie, LA 70002</td>
<td>(504) 830-3443</td>
<td>(504) 832-7947</td>
<td>newfreedom.info</td>
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<tr>
<td>Bethel Colony South Transformation Ministry</td>
<td>Individual Counseling, Psycho-education, Referrals</td>
<td>Free with Work Requirement</td>
<td>4114 Old Gentilly Rd, New Orleans, LA 71026</td>
<td>(504) 945-0456</td>
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<td>newfreedom.info</td>
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<td>Emmett Professional Services</td>
<td>Trauma Counseling, Dual Diagnosis, Hypnosis, Hypno-therapy, Strategic Therapy, EMDR, Bio-feedback, Substance Abuse Groups</td>
<td>Sliding Fee Scale</td>
<td>731 St. Charles Ave, New Orleans, LA 70119</td>
<td>(504) 304-7108</td>
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<td>Essential Care Services</td>
<td>Assessment, Individual Counseling, Couples Counseling, Family Counseling, Mental Health Rehabilitation, Parenting Classes</td>
<td>Private Insurance, Sliding Fee Scale</td>
<td>3801 Canal St. Ste. 325, New Orleans, LA 70119</td>
<td>(504) 267-5712</td>
<td>(504) 267-5714</td>
<td>essentialcarellc.com</td>
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<td>Organization</td>
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<td><strong>Gateway Recovery Program</strong></td>
<td>Intensive Outpatient Program, Individual Counseling, Therapeutic Groups, Educational Groups, Care Coordination, Referrals</td>
<td>Adult Men</td>
<td>Medicaid Only</td>
<td>4103 Lac Couture Harvey, LA 70058 Phone: (504) 368-9935 Fax: (504) 368-9918 Website: gatewayrecovery.com</td>
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<tr>
<td><strong>Greenpath International, Inc.</strong></td>
<td>Mental Health Rehabilitation, Intensive Outpatient Program, Cannabis Youth Treatment, Individual Counseling, Group Counseling, Education, Family Therapy, Co-Dependency Counseling, Structured Intense Education, Relapse Prevention Skills Building, Assessment and Evaluation, Women and Children's Treatment Groups, Weekly Self-Help Groups, Peer Support Groups</td>
<td>Children, Youth, Adults</td>
<td>Sliding Fee Scale</td>
<td>3308 Tulane Ave, Ste. 405 New Orleans, LA 70119 Phone: (504) 827-2928 Fax: (504) 827-2926 Website: gpaddiction.org</td>
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<tr>
<td><strong>Guidance Center – Charles Hwy</strong></td>
<td>Mental Health Rehabilitation, Individual and Group Counseling, Substance Abuse and Addiction Treatment, Crisis Management, Community Support, Psychiatric Services</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>2626 Charles Dr Chalmette, LA 70043 Phone: (504) 278-4006 Fax: (504) 278-4007 Website: guidance-center.com</td>
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<tr>
<td><strong>Holistic Educational Rehabilitation Center</strong></td>
<td>Mental Health Rehabilitation, Intensive Outpatient Substance Abuse and Mental Health Treatment</td>
<td>Children, Adults</td>
<td>Self-Pay, Private Insurance</td>
<td>2100 Belle Chasse Hwy Gretna, LA 70053 Phone: (504) 367-6630 Fax: (504) 367-6601 Website: guidance-center.com</td>
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<td><strong>Jesus Miracle Power</strong></td>
<td>Faith-based Residential Substance Abuse and Mental Health Treatment Program</td>
<td>Adults</td>
<td>Free</td>
<td>8309 Apple St New Orleans, LA 70118 Phone: (504) 931-5179 Website: jesusprojectministries.com</td>
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<tr>
<td><strong>Mary's Song Restoration Center for Women</strong></td>
<td>Substance Abuse Counseling, Housing Support, Transport to Medical Appointment, Three Phased Program Note: Required to obtain a GED if the women does not have one</td>
<td>Adult Women</td>
<td>One Time $750 Charge Free if Unable to Pay</td>
<td>138 North Broad St New Orleans, LA 70119 Phone: (504) 822-1341 Fax: (504) 821-7531 Website: marysong.net</td>
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<tr>
<td><strong>New Orleans Center for Mind/Body Medicine</strong></td>
<td>Individual Counseling, Medication Management for Mental Health and Substance Abuse</td>
<td>Adults</td>
<td>Medicaid Accepted: No</td>
<td>536 Bienville St New Orleans, LA 70130 Phone: (504) 355-0509 Fax: (504) 355-0508 Website: nocmbh.com</td>
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* Setting: Community and Residential Services

* Language: English

* Medicaid Accepted: Yes

* Insurance, Self-Pay, Free if Homeless

* Insurance, Private Insurance

* Free

* Medicaid Only

* Sliding Fee Scale
### NO/AIDS Task Force Organization
- **Resources**: Individual, Couples, and Family Therapy, Psychoeducational Support Groups, Peer Support, Psychiatric Medication Management, Case Management, Intensive Substance Abuse Program
- **Patient Groups**: Children, Youth, Adults; HIV Positive
- **Language**: English, Spanish
- **Cost**: Low or No Cost
- **Medicaid Accepted**: Yes
- **Contact Information**: 2601 Tulane Ave, Ste. 500, New Orleans, LA 70119. Phone: (504) 821-2601. Fax: (504) 821-2040. Website: noaidstaskforce.org

### Resources for Human Development Assertive Community Treatment
- **Resources**: In-home Mental Health Care, Psychiatric Services, Nursing, Counseling, Vocational Training, Peer Support
- **Patient Groups**: Adults
- **Language**: English
- **Cost**: Free
- **Medicaid Accepted**: No
- **Contact Information**: 1901 Westbank Expy, Ste. 550, Harvey, LA 70058. Phone: (504) 247-9120. Fax: (504) 247-9125. Website: rhd.org

### Resources for Human Development Family House
- **Resources**: Individual Counseling, Groups
- **Setting**: Residential
- **Patient Groups**: Adult Women with Children
- **Language**: English
- **Cost**: 30% of income
- **Medicaid Accepted**: No
- **Contact Information**: 112 Holmes Blvd, Terrytown, LA 70056. Phone: (504) 367-7600. Fax: (504) 367-7755. Website: rhd.org

### Resources for Human Development WomanSpace
- **Resources**: Group and Individual Counseling, Employment Services
- **Setting**: Residential
- **Patient Groups**: Adult Women; Homeless
- **Language**: English
- **Cost**: Sliding Fee Scale
- **Medicaid Accepted**: No
- **Contact Information**: Confidential. Phone: (504) 895-6600. Website: rhd.org

### Southeast Louisiana Veterans Health Care System
- **Resources**: General and Specialty Mental Health Care, Outpatient Therapy, Group counseling, Substance Abuse Treatment, PTSD treatment, Anger Management, Homeless Services
- **Patient Groups**: Veterans
- **Language**: English
- **Cost**: Case by Case basis
- **Medicaid Accepted**: No
- **Contact Information**: 3426, 3434 and 3500 Canal St, New Orleans, LA 70112. Phone: (1-800) 935-8387. Website: neworleans.va.gov

### Substance Abuse Providers

#### Addictions Counseling and Educational Resources (ACER)
- **Resources**: Detox, Outpatient Therapy, Intensive Outpatient Program, Anger Management, DUI Education
- **Patient Groups**: Adults
- **Language**: English
- **Cost**: Sliding Fee Scale, Private Insurance
- **Medicaid Accepted**: No
- **Contact Information**: 2238 First St, Slidell, LA 70458. Phone: (504) 941-7580. Fax: (985) 690-6662. Website: acercanhelp.com

#### Addiction Recovery Resources, Inc.
- **Resources**: Psychiatric Services, Pain Management, Addiction Management, Intensive Outpatient Program, Residential Treatment, After Care, Drug Screening, Prevention in Schools
- **Setting**: Community Based Services and Residential
- **Patient Groups**: Youth, Adults
- **Language**: English
- **Cost**: Sliding Fee Scale, Self-Pay, Private Insurance
- **Medicaid Accepted**: Yes
- **Contact Information**: 4836 Wabash St, Metairie, LA 70001. Phone: (504) 780-2766. Fax: (504) 780-9699. Website: armo.org

#### Alcoholic Anonymous
- **Resources**: Weekly Groups
- **Patient Groups**: Children, Youth, Adults
- **Language**: English, Spanish
- **Cost**: Free
- **Medicaid Accepted**: No
- **Contact Information**: 638 Papworth Ave, Ste. A, Metairie, LA 70005. Phone: (504) 838-3399. Website: aaneineworleans.org
<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Services</th>
<th>Target Population</th>
<th>Language</th>
<th>Medicaid Accepted</th>
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<tr>
<td>Belle Reve</td>
<td>Substance Abuse Education and Outreach, HIV+ Recovery, Readiness and Psychosocial Support Groups, Transitional and Permanent Housing</td>
<td>Adults, Families; HIV+</td>
<td>English</td>
<td>No</td>
<td>Residential</td>
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<tr>
<td>Bridge House</td>
<td>Long Term Residential Addiction Treatment; Transitional Housing, Permanent Housing, Sober Living Facility</td>
<td>Adult Men</td>
<td>English</td>
<td>No</td>
<td>Residential</td>
</tr>
<tr>
<td>Celebration Hope Center</td>
<td>Outpatient Therapy, Educational Groups, Prevention, Drug Testing, Intensive Outpatient, Continuing Care</td>
<td>Children, Youth, Adults, Families</td>
<td>English, Spanish</td>
<td>No</td>
<td>Residential</td>
</tr>
<tr>
<td>Cocaine Anonymous</td>
<td>Weekly Groups (Held Daily at Various Locations)</td>
<td>Adults</td>
<td>English</td>
<td>No</td>
<td>Residential</td>
</tr>
<tr>
<td>Council on Alcohol and Drug Abuse</td>
<td>Prevention, Early Intervention, Addiction Assessment, Substance Abuse Education</td>
<td>Youth, Adults</td>
<td>English, Spanish</td>
<td>No</td>
<td>Residential</td>
</tr>
<tr>
<td>God’s Kingdom Builders (Timothy House/Mary Magdalene House)</td>
<td>15 Month Discipleship Program for Addiction, Including: Job Training, Substance Abuse Counseling, Housing</td>
<td>Adults</td>
<td>English</td>
<td>No</td>
<td>Residential</td>
</tr>
<tr>
<td>Grace House</td>
<td>Long Term Residential Addiction Treatment; Transitional Housing, Permanent Housing, Sober Living Facility</td>
<td>Adult Women</td>
<td>English</td>
<td>No</td>
<td>Residential</td>
</tr>
<tr>
<td>Grace Outreach Center</td>
<td>Mental Health Rehabilitation, Groups for Substance Abuse, Medication Management, Crisis Intervention, Family Intervention Group, Individual Counseling, Daily Living Skills Assistance for Kids with ADHD, Independent Living Skills, Psychosocial Skills</td>
<td>Children, Youth, Adults</td>
<td>English, Spanish</td>
<td>No</td>
<td>Residential</td>
</tr>
</tbody>
</table>

Mailing: PO Box 3305 New Orleans, LA 70177
Phone: (504) 945-9455
Fax: (504) 942-2660
Website: bellerevenola.org

4150 Earhart Blvd New Orleans, LA 70125
Phone: (504) 522-4475
Fax: (504) 524-3368
Website: bridgehouse.org

1901-B Airline Dr Metairie, LA 70001
Phone: (504) 833-HOPE
Fax: (504) 885-0400
Website: healingheartsnola.org/chc

PO Box 9303 Metairie, LA 70005
Phone: (504) 889-4357
Website: no2caine.org

3520 General DeGaulle Dr. Ste. 5010 New Orleans, LA 70114
Phone: (504) 362-4272
Fax: (504) 362-9561
Website: cadagno.org

2231 Ursulines Ave New Orleans, LA 70119
Phone: (504) 821-1151
Fax: (504) 821-9238
Website: godskingdombuilder.s5.com/

1401 Delachaise St New Orleans, LA 70115
Phone: (504) 899-2423
Fax: (504) 895-0041
Website: gracehouseneworleans.org

2533 LaSalle St New Orleans, LA 70119
Phone: (504) 324-6863
Fax: (504) 267-4062
<table>
<thead>
<tr>
<th>Name</th>
<th>Services</th>
<th>Population &amp; Language</th>
<th>Setting - Setting</th>
<th>Address</th>
<th>Phone/Fax/Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Living Witness Ministries Church of God in Christ, Inc. Community Social Service Nehemiah Restoration Program</td>
<td>Substance Abuse Treatment, Case Management Services, Drug Counseling, Spiritual Counseling</td>
<td>Adult Men - English - Free if No Income, Medicaid Accepted: Yes</td>
<td>Residential Setting - Residential Setting</td>
<td>1528 Oretha Castle Haley Blvd, New Orleans, LA 70113</td>
<td>Phone: (504) 524-2959, Fax: (504) 524-6365, Website: lwcss.org</td>
</tr>
<tr>
<td>Narcotics Anonymous</td>
<td>Weekly Groups</td>
<td>Children, Youth, Adults - English - Free</td>
<td>PO Box 13801, New Orleans, LA 70185, Phone: (504) 899-6262, Website: noana.org</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Odyssey House</td>
<td>Medically Assisted Detoxification, Short-Term and Long-Term Residential Substance Abuse Treatment, Women with Children Program, Adolescent Program, Life Skills Training, Individual Therapy, Group Therapy, Primary Care, Medication Management</td>
<td>Youth, Adults, Adult Women with Children - English - Free</td>
<td>Setting - Community Based and Residential Services - Setting - Community Based and Residential Services</td>
<td>1125 North Tonti, New Orleans, LA 70119</td>
<td>Phone: (504) 821-9211, Adolescent- (504) 324-8288, Fax: (504) 324-8614, Website: ohlinc.org</td>
</tr>
<tr>
<td>Project Lazarus</td>
<td>Substance Abuse Groups, Individual Counseling, Medication Management, Supportive Housing</td>
<td>Adults with HIV - English - Free if No Income, 30% if Income Available - Medicaid Accepted: No</td>
<td>Setting - Residential Setting - Residential Setting</td>
<td>PO Box 3906, New Orleans, LA 70177</td>
<td>Phone: (504) 949-3609, Fax: (504)944-7944, Website: projectlazarus.net</td>
</tr>
<tr>
<td>Responsibility House</td>
<td>Individual Counseling, Groups, Case Management, Work Placement Assistance</td>
<td>Adult Men - English - 30% of income - Medicaid Accepted: No</td>
<td>Setting - Community Based and Residential Services - Setting - Community Based and Residential Services</td>
<td>1799 Stumpf Blvd, Gretna, LA 70056</td>
<td>Phone: (504) 367-4234, Fax: (504) 367-4237, Website: responsibilityhouse.org</td>
</tr>
<tr>
<td>Salvation Army Adult Rehabilitation Center</td>
<td>30 Day Residential Program with a 6 month Work Component</td>
<td>Adult Men - English - Sliding Fee Scale - Medicaid Accepted: No</td>
<td>Setting - Residential Setting - Residential Setting</td>
<td>200 Jefferson Hwy, Jefferson, LA 70121</td>
<td>Phone: (504) 835-7130, Fax: (504) 834-0184, Website: uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf</td>
</tr>
<tr>
<td>Smoking Cessation with the Cancer Association of Greater New Orleans</td>
<td>Tobacco Cessation and Prevention</td>
<td>Children, Youth, Adults - English, Spanish - Free - Medicaid Accepted: No</td>
<td>Setting - Residential Setting - Residential Setting</td>
<td>824 Elmwood Park Blvd, Ste. 240, Metairie, LA 70123</td>
<td>Phone: (504) 733-5539, Website: cagno.org</td>
</tr>
<tr>
<td>Townsend</td>
<td>Detox, Suboxone Maintenance, Groups, Assessment, Medication Management</td>
<td>Adults - English - Most Private Insurance, Self-Pay - Medicaid Accepted: No</td>
<td>Setting - Residential Setting - Residential Setting</td>
<td>3600 Prytania St, Ste. 72, New Orleans, LA 70115</td>
<td>Phone: (504) 897-5144, Fax: (504) 894-8744, Website: townsendla.com</td>
</tr>
</tbody>
</table>
### Hospital Based Services

<table>
<thead>
<tr>
<th>AGENCY</th>
<th>SERVICES</th>
<th>POPULATION</th>
<th>FEES</th>
<th>CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Community Care Hospital</strong>&lt;br&gt;Community Care Hospital&lt;br&gt;Inpatient Psychiatric Care for Adult and Geriatric Patients, Outpatient (Individual and Family) Support and Counseling, Group Counseling&lt;br&gt;<strong>Setting:</strong> Outpatient/Inpatient</td>
<td>Adults, Older Adults&lt;br&gt;<strong>Language:</strong> English, Translation Line Available</td>
<td>Medicaid&lt;br&gt;Accepted: Yes</td>
<td>1421 General Taylor St&lt;br&gt;New Orleans, LA 70115&lt;br&gt;Phone: (504) 899-2500 or (1-866) 695-2273, 24 Hour Line&lt;br&gt;Fax: (504) 899-7127&lt;br&gt;Website: communitycarehospital.com</td>
<td></td>
</tr>
<tr>
<td><strong>East Jefferson General Hospital – Psychiatric Unit</strong>&lt;br&gt;East Jefferson General Hospital – Psychiatric Unit&lt;br&gt;Assessment and Screening, Psychiatric Evaluation, Structured Groups, Recreational Groups, Individual, Group and Family Therapy, Crisis and Grief Counseling, Referrals&lt;br&gt;<strong>Setting:</strong> Inpatient</td>
<td>Adults&lt;br&gt;<strong>Language:</strong> English, Interpreter as Needed</td>
<td>Private Insurance, Self-Pay, Sliding Fee Scale&lt;br&gt;Medicaid&lt;br&gt;Accepted: Yes</td>
<td>4200 Houma Blvd&lt;br&gt;Metairie, LA 70006&lt;br&gt;Phone: (504) 454-4900&lt;br&gt;Fax: (504) 454-4947&lt;br&gt;Website: ejgh.org</td>
<td></td>
</tr>
<tr>
<td><strong>East Jefferson General Hospital – Geriatric Behavioral Health Unit</strong>&lt;br&gt;East Jefferson General Hospital – Geriatric Behavioral Health Unit&lt;br&gt;Assessment and Screening, Psychiatric Evaluation, Structured Groups, Recreational Groups, Individual, Group and Family Therapy, Referrals, Pastoral Counseling&lt;br&gt;<strong>Setting:</strong> Inpatient</td>
<td>Adults over 65&lt;br&gt;<strong>Language:</strong> English, Interpreter as Needed</td>
<td>Medicare, Private Insurance, Self-Pay, Sliding Fee Scale&lt;br&gt;Medicaid&lt;br&gt;Accepted: No</td>
<td>4200 Houma Blvd&lt;br&gt;Metairie, LA 70006&lt;br&gt;Phone: (504) 780-5890&lt;br&gt;Fax: (504) 780-5889&lt;br&gt;Website: ejgh.org</td>
<td></td>
</tr>
<tr>
<td><strong>Seaside Behavioral Health Center</strong>&lt;br&gt;Seaside Behavioral Health Center&lt;br&gt;Intensive Behavioral Health Treatment&lt;br&gt;<strong>Setting:</strong> Intensive Outpatient and Partial Hospitalization</td>
<td>Adults&lt;br&gt;<strong>Language:</strong> English</td>
<td>Medicaid&lt;br&gt;Accepted: Yes</td>
<td>4429 Shores Dr&lt;br&gt;Metairie, LA 70006&lt;br&gt;Phone: (504) 841-0999&lt;br&gt;Fax: (504) 834-8882</td>
<td></td>
</tr>
<tr>
<td><strong>Southeast Louisiana Hospital</strong>&lt;br&gt;Southeast Louisiana Hospital&lt;br&gt;Long-term and Short-term Inpatient Hospitalization&lt;br&gt;<strong>Setting:</strong> Inpatient</td>
<td>Children, Youth, Adults&lt;br&gt;<strong>Language:</strong> English, Interpreter as Needed</td>
<td>Most Private Insurance, Sliding Fee Scale&lt;br&gt;Medicaid&lt;br&gt;Accepted: Yes</td>
<td>23515 Hwy 190&lt;br&gt;Mandeville, LA 70448&lt;br&gt;Phone: (985) 626-6300&lt;br&gt;Fax: (985) 626-6467&lt;br&gt;Website: selh.org</td>
<td></td>
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</tbody>
</table>

### Mental Health & Substance Abuse Providers

<table>
<thead>
<tr>
<th>AGENCY</th>
<th>SERVICES</th>
<th>POPULATION</th>
<th>FEES</th>
<th>CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Children's - Rapid Treatment Program Organization:</strong>&lt;br&gt;Children’s Hospital Medical Practice Corporation&lt;br&gt;Rapid Treatment and Testing for Mental and Psychological Disorders; Psychiatric Services, Counseling Services, Substance Abuse Services&lt;br&gt;<strong>Setting:</strong> Inpatient/Outpatient</td>
<td>Children, Youth&lt;br&gt;<strong>Language:</strong> English, Translation Line Available</td>
<td>Private Insurance, 60% Discount for Self Pay&lt;br&gt;Medicaid&lt;br&gt;Accepted: Yes</td>
<td>935 Calhoun St&lt;br&gt;New Orleans, LA 70118&lt;br&gt;Phone: (504) 896-7200&lt;br&gt;Fax: (504) 896-7230&lt;br&gt;Website: chmpc.org</td>
<td></td>
</tr>
<tr>
<td>Organization</td>
<td>Services Offered</td>
<td>Setting</td>
<td>Language</td>
<td>Medicaid Accepted</td>
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</tr>
<tr>
<td>LSU Interim University Hospital</td>
<td>Emergency Department Medicine, Psychiatric Evaluation, Locating Inpatient Beds for Patients, Mental Health and Substance Abuse Referrals</td>
<td>Emergency Department</td>
<td>English, Translators for Foreign Languages</td>
<td>Medicaid, Private Insurance</td>
</tr>
<tr>
<td>Ochsner Medical Center</td>
<td>For Adults: Inpatient Substance Abuse Program, Partial Hospitalization Program- Substance Abuse and Behavioral Health Counseling For Children, Youth &amp; Adults: Outpatient Medication Management, Group and Individual Counseling</td>
<td>Outpatient, Inpatient and Partial Hospitalization</td>
<td>English, Spanish, Translation Line Available</td>
<td>Private Insurance, Self-Pay</td>
</tr>
<tr>
<td>River Oaks Inc.</td>
<td>For Children &amp; Youth: Inpatient Hospitalization; For Adults: Inpatient Hospitalization, Eating Disorder Inpatient Program, Trauma Inpatient Program, Inpatient Detox Program, Intensive Outpatient Program, Partial Hospitalization Program</td>
<td>Outpatient and Inpatient</td>
<td>English, Spanish, ASL</td>
<td>Private Insurance, Self Pay</td>
</tr>
<tr>
<td>West Jefferson Behavioral Medicine Center</td>
<td>Inpatient Unit, Intensive Outpatient Program, Partial Hospitalization Program, Individual Counseling, Group Therapy, Recreational Therapy, Medication Management</td>
<td>Inpatient, Outpatient and Partial Hospitalization</td>
<td>English</td>
<td>Medicare, Self-Pay</td>
</tr>
<tr>
<td>AGENCY</td>
<td>SERVICES</td>
<td>POPULATION</td>
<td>FEES</td>
<td>CONTACT</td>
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</tr>
<tr>
<td>Daughters of Charity Services of New Orleans - Carrollton</td>
<td>Individual, Group, and Family Counseling, Medication Management, Psychiatric Assessment</td>
<td>Children, Youth, Adults&lt;br&gt;&lt;b&gt;Language:&lt;/b&gt; English, Spanish</td>
<td>Private Insurance, $25 Min Self-Pay Medicaid&lt;br&gt;&lt;b&gt;Accepted:&lt;/b&gt; Yes</td>
<td>3201 South Carrollton Ave&lt;br&gt; New Orleans, LA 70118&lt;br&gt; Phone: (504) 207-3060&lt;br&gt; Fax: (504) 207-3067&lt;br&gt; Website: dcsno.org</td>
</tr>
<tr>
<td>EXCELth Community Health Clinic</td>
<td>Individual and Family Psychotherapy, Psychological Testing, Psychiatric Assessment, Medication Management</td>
<td>Children, Youth, Adults&lt;br&gt;&lt;b&gt;Language:&lt;/b&gt; English, Arabic</td>
<td>Medicare, Private Insurance, Sliding Fee Scale Medicaid&lt;br&gt;&lt;b&gt;Accepted:&lt;/b&gt; Yes</td>
<td>2050 Caton St&lt;br&gt; New Orleans, LA 70122&lt;br&gt; Phone: (504) 620-9868&lt;br&gt; Fax: (504) 620-9888&lt;br&gt; Website: excelth.com</td>
</tr>
<tr>
<td>HIV Outpatient Program/HOP Organization: Medical Center of Louisiana at New Orleans (MCLNO)</td>
<td>Psychiatric Services, Counseling Services Setting: Outpatient</td>
<td>Adults; HIV+&lt;br&gt;&lt;b&gt;Language:&lt;/b&gt; English, Spanish</td>
<td>Free for Some Patients Medicaid&lt;br&gt;&lt;b&gt;Accepted:&lt;/b&gt; Yes</td>
<td>2235 Poydras St&lt;br&gt; New Orleans, LA 70112&lt;br&gt; Phone: (504) 426-2179&lt;br&gt; Fax: (504) 680-0249&lt;br&gt; Website: hopclinic.org</td>
</tr>
<tr>
<td>LSU Healthcare Network Behavioral Science Center Organization: LSU Healthcare Network</td>
<td>Psychiatric Assessment, Counseling, Medication Management Setting: Outpatient</td>
<td>Children, Youth, Adults&lt;br&gt;&lt;b&gt;Language:&lt;/b&gt; English, Spanish</td>
<td>Private Insurance, Sliding Based on Income, Self-Pay is $268 Medicaid&lt;br&gt;&lt;b&gt;Accepted:&lt;/b&gt; Yes</td>
<td>3450 Chestnut St&lt;br&gt; New Orleans, LA 70115&lt;br&gt; Phone: (504) 412-1580&lt;br&gt; Fax: (504) 412-1530&lt;br&gt; Website: lsuhn.com</td>
</tr>
<tr>
<td>LSU-HCSD School Based Health Center - At O Perry Walker Organization: Medical Center of Louisiana at New Orleans (MCLNO)</td>
<td>Pediatric Primary Care Services, Psychiatric Assessment, Medication Management, Individual Counseling Setting: Outpatient</td>
<td>Children, Youth&lt;br&gt;&lt;b&gt;Language:&lt;/b&gt; English</td>
<td>Private Insurance, Free-Care Program Medicaid&lt;br&gt;&lt;b&gt;Accepted:&lt;/b&gt; Yes</td>
<td>2832 General Meyer Ave&lt;br&gt; New Orleans, LA 70114&lt;br&gt; Phone: (504) 361-6360&lt;br&gt; Fax: (504) 361-3677&lt;br&gt; Website: lsuhn.com</td>
</tr>
<tr>
<td>LSU-HSCD School Based Health Center - At Eleanor McMain Organization: LSU Health Sciences Center New Orleans (School Based Health Center)</td>
<td>Pediatric Primary Care Services, Individual Counseling, Family Counseling, Groups, Substance Abuse Counseling, Grief Counseling, Crisis Intervention Setting: Outpatient</td>
<td>Youth; Serves School Students&lt;br&gt;&lt;b&gt;Language:&lt;/b&gt; English</td>
<td>Private Insurance, Free-Care Program Medicaid&lt;br&gt;&lt;b&gt;Accepted:&lt;/b&gt; Yes</td>
<td>5712 South Claiborne&lt;br&gt; New Orleans, LA 70125&lt;br&gt; Phone: (504) 359-1120&lt;br&gt; Fax: (504) 861-1780&lt;br&gt; Website: lsuhn.com</td>
</tr>
<tr>
<td>Luke's House</td>
<td>Counseling, Limited Medication Management, Psychiatric Assessment, Referrals Setting: Outpatient</td>
<td>Children, Youth, Adults&lt;br&gt;&lt;b&gt;Language:&lt;/b&gt; English, Spanish</td>
<td>Free Medicaid&lt;br&gt;&lt;b&gt;Accepted:&lt;/b&gt; No</td>
<td>3900 St Charles Ave&lt;br&gt; New Orleans, LA 70115&lt;br&gt; Phone: (504) 444-7879&lt;br&gt; Website: lukeshouseclinic.org</td>
</tr>
<tr>
<td>Service Provider</td>
<td>Services Offered</td>
<td>Languages &amp; Settings</td>
<td>Payment Options</td>
<td>Address</td>
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<tr>
<td>------------------</td>
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</tr>
<tr>
<td>Mary Queen of Vietnam Community Development Clinic</td>
<td>Medical Psychiatric Services, Case Management, Health Education</td>
<td>Adults: English, Spanish, and Vietnamese</td>
<td>Sliding Fee Scale, Medicaid Accepted: Yes</td>
<td>4626 Alcee Fortier Blvd., Ste. D New Orleans, LA 70129 Phone: (504) 254-2741 Fax: (504)254-6447</td>
</tr>
<tr>
<td>New Orleans Musician's Clinic</td>
<td>Medication Management, Referrals</td>
<td>Adults: Musicians and Cultural Tradition Bearers Language: English</td>
<td>Private Insurance, GNOCHC, $10 Self-Pay Medicaid Accepted: Yes</td>
<td>3700 St Charles Ave New Orleans, LA 70115 Phone: (504) 412-1366 Fax: (504) 412-1298 Website: neworleansmusiciansclinic.org</td>
</tr>
<tr>
<td>Southeast Louisiana Veterans Health Care System</td>
<td>Adult Primary and Mental Health Care</td>
<td>Adult Veterans Language: English</td>
<td>Case by Case basis Medicaid Accepted: No</td>
<td>1601 Perdido St New Orleans, LA 70112 Phone: (1-800) 935-8387 Website: neworleans.va.gov</td>
</tr>
<tr>
<td>St. Thomas Community Health Center</td>
<td>Adult Primary Care Services, Pediatric Primary Care Services, Psychiatric Services, Counseling Services</td>
<td>Children, Adolescents, Adults, Families Language: English, Spanish</td>
<td>Minimum Payment of $20 Medicaid Accepted: Yes</td>
<td>1020 St Andrew St New Orleans, LA 70130 Phone: (504) 529-5558 Website: stthomas chc.org</td>
</tr>
<tr>
<td>Tulane Behavioral Health Center - Tulane Medical Center</td>
<td>Individual Counseling, Medication Management</td>
<td>Children, Youth, Adults Language: English</td>
<td>Sliding Fee Scale, Private Insurance Medicaid Accepted: No</td>
<td>1415 Tulane Ave, 4th Floor of Hospital New Orleans, LA 70112 Phone: (504) 988-4794, (504) 988-4677 Fax: (504) 988-4714 Website: tulanehealthcare.com/ adultpsychiatry</td>
</tr>
<tr>
<td>Tulane Community Health Center at Covenant House Organization: Administrators of Tulane Educational Fund</td>
<td>Adult Primary Care Services, Psychiatric Services, Counseling Services</td>
<td>Adults Language: English</td>
<td>Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>611 N. Rampart St New Orleans, LA 70112 Phone: (504) 988-3000 Fax: (504) 988-3001 Website: tuchc.org</td>
</tr>
<tr>
<td>Tulane Drop In Center Organization: Administrators of Tulane Educational Fund</td>
<td>Individual, Family, and Group Counseling, Medication Management, Referrals</td>
<td>Youth; Marginally Housed or Homeless Language: English</td>
<td>Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>1428 N Rampart St New Orleans, LA 70116 Phone: (504) 948-6701 Fax: (504) 988-3865 Website: tulane.edu/~dropin</td>
</tr>
<tr>
<td>Tulane Drop In Clinic @ Covenant House Organization: Administrators of Tulane Educational Fund</td>
<td>Individual, Family, and Group Counseling, Medication Management, Referrals</td>
<td>Youth; up to age 24 Language: English</td>
<td>Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>611 N Rampart St New Orleans, LA 70112 Phone: (504) 584-1112 Fax: (504) 584-1183 Website: tulane.edu/~dropin</td>
</tr>
<tr>
<td>Organization/Location</td>
<td>Services Provided</td>
<td>Setting</td>
<td>Language</td>
<td>Accepted</td>
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</tr>
<tr>
<td>Tulane New Orleans Children’s Health Project (NOCHP) Mobile Site</td>
<td>Pediatric Primary Care Services, Psychiatric Services, Counseling Services, Substance Abuse Services</td>
<td>Outpatient</td>
<td>English, Spanish</td>
<td>None</td>
</tr>
<tr>
<td>DRD New Orleans Medical Clinic</td>
<td>Methadone Maintenance, Counseling</td>
<td>Outpatient</td>
<td>English</td>
<td>Self-Pay</td>
</tr>
<tr>
<td>Medical Center Of Louisiana - Acute Medical Detox Unit</td>
<td>Detox and Counseling Services</td>
<td>Inpatient Adults</td>
<td>English</td>
<td>Private Insurance, Sliding Fee Scale</td>
</tr>
<tr>
<td>Odyssey House - Medical Clinic</td>
<td>Primary Care Clinic, Behavioral Health Counseling, Medication Management</td>
<td>Outpatient/Residential</td>
<td>English</td>
<td>Low Cost</td>
</tr>
</tbody>
</table>
This listing of housing and other supportive services is intended to help individuals access some services quickly. There are many services in the community that are not featured in this brochure.

For additional services for the homeless population consult the UNITY Homeless Resource Directory: unitygno.org

For additional information about accessing no or low pay community health care in Orleans Parish consult: www.nola.gov/RESIDENTS/Health-Department

For additional resource guides consult the Common Ground website: www.commongroundclinic.org/j15/en/community/resource-guides

For additional resources consult the Jefferson Parish Human Services District Resource guide at: http://www.jphsa.org/communitysupport.html

AGENCIES AND RESOURCES FOR HOUSING:

Armstrong Family Services
2658 Ursulines Ave. New Orleans, LA 70119
Phone: (504) 899-2995
Website: www.armstrongfamily-no.org
Provides emergency and transitional housing, case management, and mentoring services for families in crisis in the New Orleans area.

Catholic Charities:

Barrone Street Housing Program
2407 Barrone St. New Orleans, LA 70113
Phone: (504) 269-9811
Website: www.ccano.org/programs/housing-homelessness
Provides transitional housing for the homeless for 18-24 months, counseling, advocacy, and referrals.

Beyond Shelter Program
1000 Howard Ave Ste. 800, New Orleans, LA 70113
Phone: (504) 361-5087
Website: www.ccano.org/programs/housing-homelessness
Provides transitional housing for homeless women and their children in Orleans Parish.

Ciara Program
1131 St Andrew St. New Orleans, LA 70130
Phone: (504) 524-8394
Housing program for chronically mentally ill adults.
Covenant House New Orleans
611 North Rampart St. New Orleans, LA 70112
Phone: (504) 584-1159
Website: www.covenanthouseno.org/covenanthouse.htm
Covenant house has programs for homeless youth including a shelter, transitional living programs, health services, addiction management, child care, education and employment, and street outreach.

Concerned Citizens for A Better Algiers / Home Again
1409 Nunez St. Algiers LA 70114
Phone: (504) 362-7583
Website: http://www.ccfbano.org/about.htm
Initial transitional housing for adults living with HIV/AIDS.

Last Hope
1302 Magazine St. New Orleans, LA 70130
Phone: (504) 524-6805
Residential housing program for adult men with mental illness.

Lindy’s Place
2407 Barrone St. New Orleans, LA 70113
Phone: (504) 269-0184
Website: www.lindysplace.org
Provides transitional housing for homeless women, health care referrals, educational seminars, and employment assistance.

Living Witness Ministries Church of God in Christ, Inc. Community Social Service
Nehemiah Restoration Program
1528 Oretha Castle Haley Blvd. New Orleans, LA 70113
Phone: (504) 524-2959
Website: www.livingwitnesschurchofgodandchrist.com
Residential apartment housing program for adult homeless men including case management services.

Metropolitan Center for Women and Children
Phone: 504-837-5400
Website: mcwcgno.org/index.html
Counseling for Victims of domestic violence, sexual assault, human trafficking, or stalking, emergency shelter, legal advice and advocacy, medical advocacy for sexual victims, human trafficking advocacy.

Magnolia Villa/First Evangelist CDC
1801 Magnolia St. New Orleans, LA 70113
Phone: (504) 595-3101
Permanent supportive housing for homeless adults.

New Orleans Mission
1130 Oretha Castle Haley Blvd New Orleans, LA 70113
Phone: (504) 523-2116
Website: www.neworleansmission.org
Homeless shelter with supportive services, including: drug rehab, employment programs and access to a medical clinic.
New Orleans Women’s Shelter
PO Box 3520 New Orleans, LA 70117
Phone: 504-962-NOWS (6697)
Website: www.nolawomenshelter.org/index.php
Shelter providing services for housing, employment assistance, budget assistance, technical training, and continuing education.

Oxford House Louisiana
Multiple facilities and contact information
Website: www.oxfordhouse.org
Transitional housing for men and women after detox or short term substance abuse recovery programs.

Resources for Human Development: Womanspace Louisiana
3801 Pitt St. New Orleans, LA 70115
Phone: (504) 895-6600
Website: www.rhd.org/Program.aspx?pid=95
Safe haven for women who are experiencing homelessness, mental illness and/or substance abuse.

The Salvation Army
4500 South Claiborne St. New Orleans, LA 70125
Phone: (504) 899-4569
Website: www.uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf
Emergency homeless shelter and transitional housing program with access to supportive services.

ADDITIONAL SUPPORTIVE SERVICES:

The Advocacy Center
8325 Oak St. New Orleans, LA 70118
Phone: (800) 960-7705 or (504) 522-2337
Website: www.advocacyla.org
The Advocacy Center is Louisiana’s protection and advocacy system. Federal law requires that a protection and advocacy system operate in every state to protect the rights of person with mental or physical disabilities. Services include legal representation, information, referral, outreach and training

Catholic Charities: Hispanic Apostolate Community Services
2809 Harvard Ave. Metairie, LA 70006
Phone: (504) 457-3426
Website: www.ccano.org/programs/hacs
Provides assistance to the Hispanic community in the following areas: employment, income taxes, immigration, financial counseling and emergency assistance, worker’s rights, public safety, education, health care, and translation of documents.
Families Helping Families of Jefferson  
201 Evans Rd. Building 1 Ste. 100, Harahan, LA 70123  
Phone: (504) 888-9111  
Website: www.fhfjefferson.org  
Non-profit organization providing information, referral, education, training and parent-to-parent support for families of individuals with disabilities.

The Extra Mile, Southeast Louisiana Inc.  
2332 Severn Ave. Ste. 100 Metairie, LA 70001  
Phone: (504) 830-2880  
Website: www.temseleta.org  
Provides support to persons with disabilities, including, education, advocacy, donations of goods, food and in-kind services.

Mental Health Advocacy Service  
1450 Poydras St. Ste. 1105 New Orleans, LA 70112  
Phone: (504) 568-8904  
Provides legal advocates for persons with mental illness, related to civil commitment, patient’s rights and interdiction. The advocates monitor laws that affect the mentally ill in legislature and make referrals to related services.

New Orleans Family Justice Center  
830 Julia St. New Orleans, LA 70113  
Phone: (504) 592-4005  
Provides advocacy, counseling, career counseling, legal assistance, safety planning, and support groups for victims of domestic violence.

Nurse Family Partnership  
2020 Gravier St. New Orleans, LA 70112  
Phone: (504) 568-5926  
Website: www.nursefamilypartnership.org  
Child development education and support for first time mothers.

Vietnamese Initiatives in Economic Training  
13435 Granville Dr. New Orleans, LA, 70129  
Phone: 504-255-0400  
Website: www.vietno.org/index.html  
Educational and economic training programs and act as a resource center for minority residents in Louisiana. Services include crisis counseling, the Afterschool Academy, the Summer Adventure Program, assistance with tax preparation and Medicaid/Medicare/food stamp qualification.
Agencies that would like to add or update their listing please contact:

City of New Orleans Health Department  
www.nola.gov/RESIDENTS/Health-Department  
(504) 658-2500

Additional copies of this resource guide can be downloaded on the health department’s website.

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